

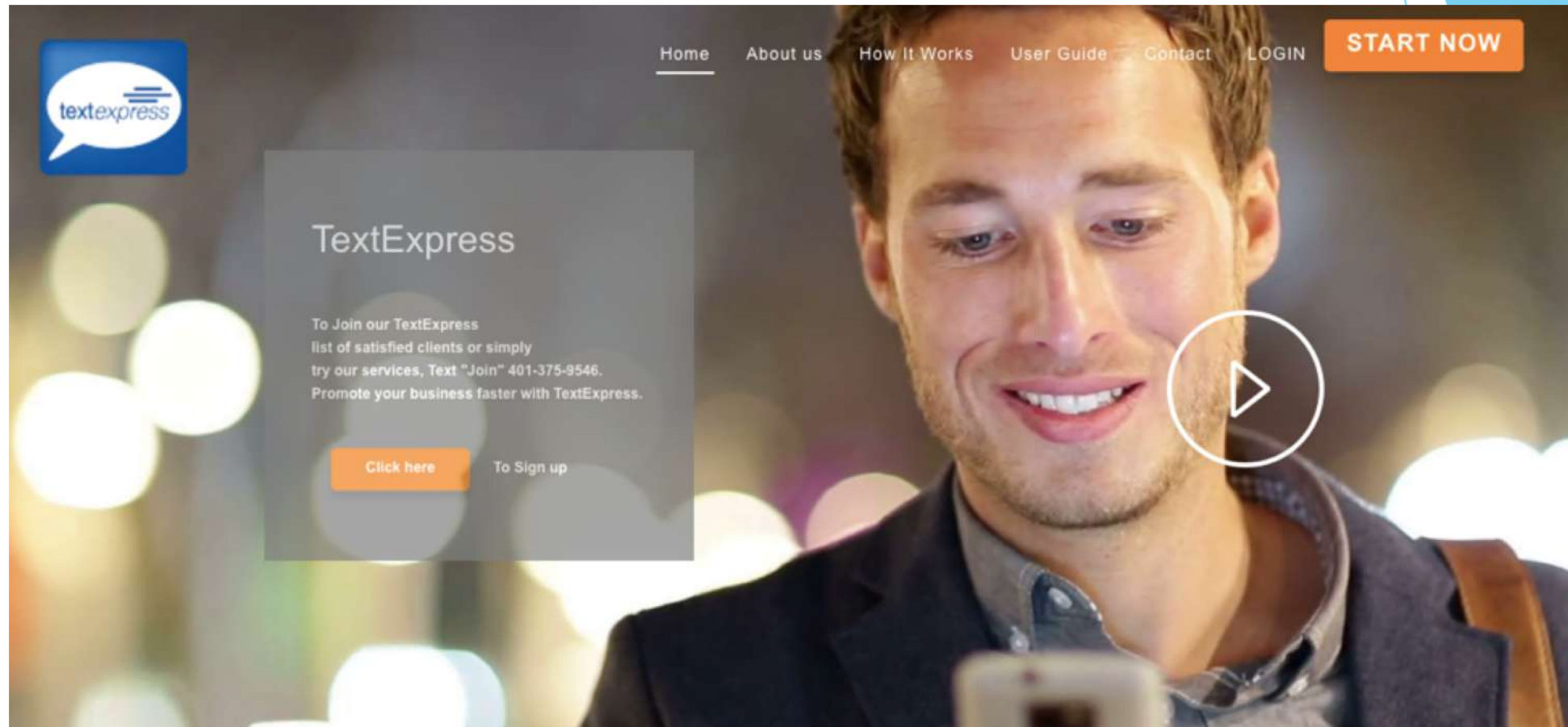


Powered by...



TextExpress Light Self Help Guide

The Home page has links to the rest of the website. About Us, How It Works, User Guide, Contact, Login, link to About Video, and Start Now.



About us

What | Why | How

Uses

Blog



WHAT

For the past 5 years RealMobileTech has developed a rock solid & convenient system for mass communications via Text. The TextExpress engine accurately and securely delivers thousands of text messages simultaneously.

WHY

The ever-growing digital and mobile era, has created a need for quick and mass communications for businesses as well as organizations that allow reaching an audience that is constantly on the move.



HOW

Text has the ability to reach over 99% of mobile devices globally and have a 90% read rate within just a few minutes, this makes it a smart communication tool for instant contact with readers rendering textexpress an engine that small and large organizations alike can capitalize on.



What | Why | How

Uses

Blog

Who is using TextExpress?



Organizations

Whether you run a school, a church or charity organization, you can use TextExpress to reach a vast number of members for emergency communications, fund raisers, mass schedules, sermon of the day, etc...



Corporations

Reach your employees for policy changes, storm and emergency status, company-wide events such as races, parties, trainings, seminars, and more.



Parties & Events

Whether you are throwing a wedding party or promoting a club or special event, SMS marketing allows for an inexpensive way to reach a large number of people in seconds and increase your engagement and attendance.



Hospitals



Retail Businesses



Restaurants

OUT-OF-CLOSET
DESIGN

American
Thrift Stores

EQUILIBRIUM
HAIR SPA

maoz
vegetarian

EL SANDUCHON

ANIMAL LOVERS SOCIETY
Shoppes & Cafe

SANO
FOOD
Kitchen & Market

Myers
BOUTIQUE

COCO BAMBU
RESTAURANT

Blog

What | Why | How

Uses

Blog

Tap Blog and you're taken to our Blog page.

What are the benefits of Text Marketing?



On the Blog page you will read about the benefits of Text Marketing and other topics.

Here you can leave a reply.

Leave a Reply

Name *

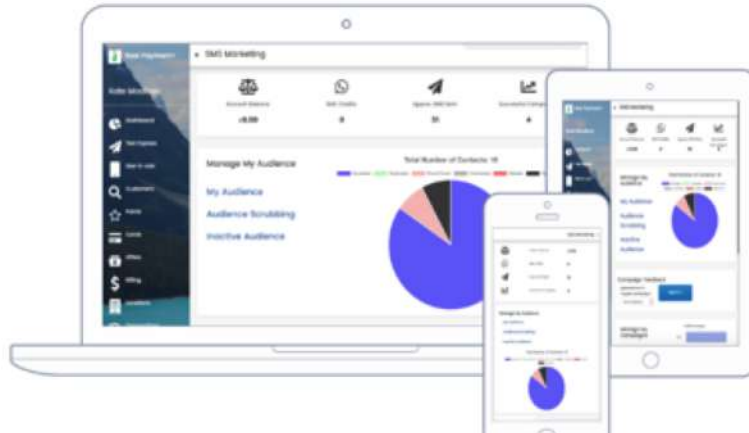
Email *

Your email address will not be published.

Website

Comment

How it works.



Easy to Use

Text Express makes sending text marketing campaigns as simple as starting one-on-one conversations.

[Take a Tour](#)

01 UPLOAD

Upload existing mobile numbers or create new lists and get them to agree to receive messages

02 CREATE

Create your first message or schedule multiple messages for the future.

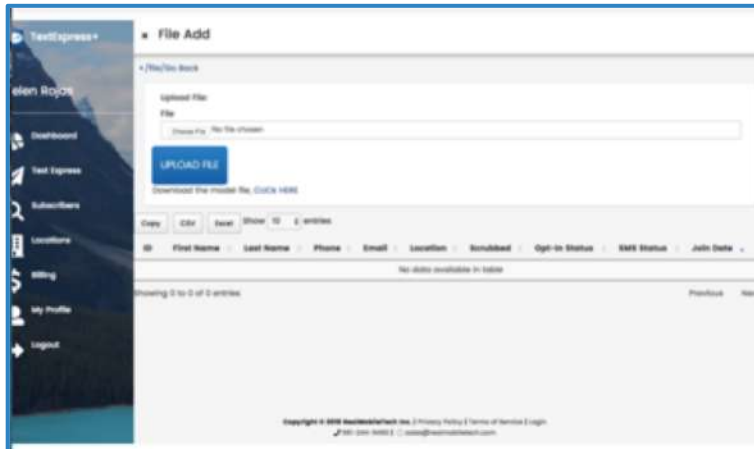
03 SEND

Start connecting with your members instantly and create an engaging relationship in seconds.

Let's work together

Easily upload and segment your contact lists

Create, send and track your messages in seconds



UPLOAD

Upload existing mobile numbers or create new lists and get them to agree to receive messages

Easy as 1, 2, 3!

Upload Audience

Create Campaign

CREATE

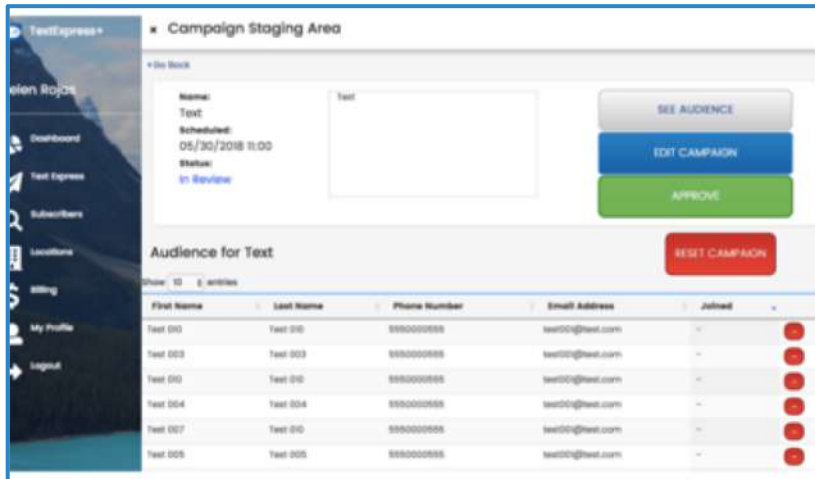
Create your first message or schedule multiple messages for the future.



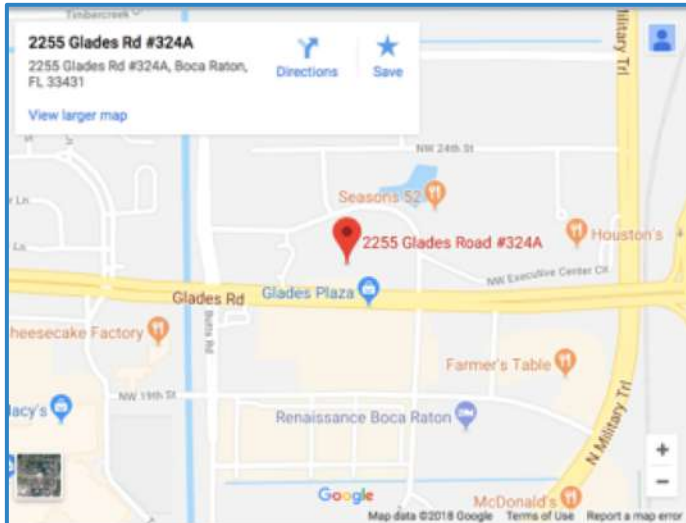
SEND

Start connecting with your members instantly and create an engaging relationship in seconds.

Send Campaign



Contact us via Email or Phone, or just leave us a message.



Contact Us.

To join our TextExpress and try our services
Text 'Join' to 401-375-9546



Address

2255 Glades Road Suite 324 A Boca Raton, FL
33431



Call Us

+1 561-244-9490

Chat

When we are offline, tap here to leave us a message.

We are offline
Leave us a Message



Leave a message Show all

mike

mikek@relmobiletech.com

Text Express

Are you there?

Submit

Show all will display chat history.

Enter your Name, Email,
Program you are using, and
your message.

Received message
when you Submit
the message.

Thank you for contacting us! We will get back to you
shortly.



Offline Chat

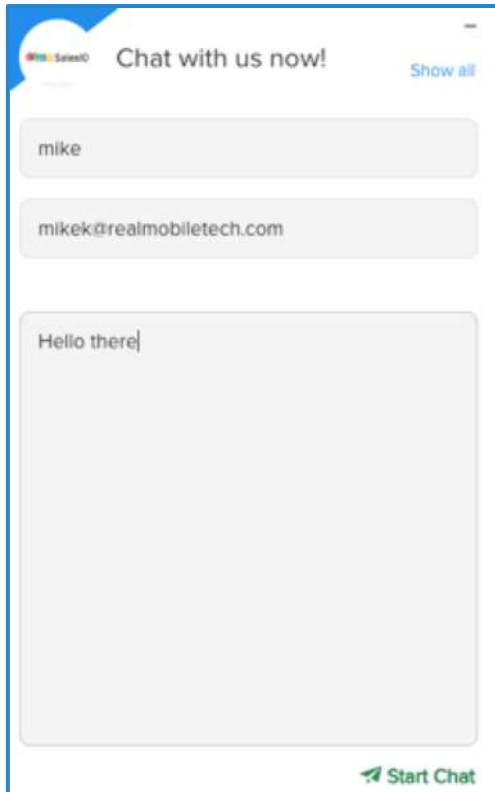


Tap here to start a new
conversation.



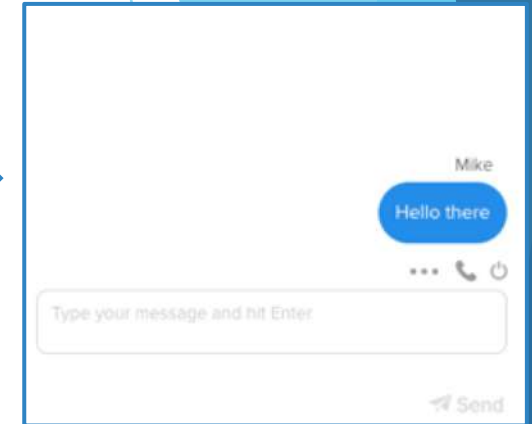
When we are online tap the chat Icon to start a live chat.

We're Online!
How may I help you today?



Enter your message and tap Start Chat.

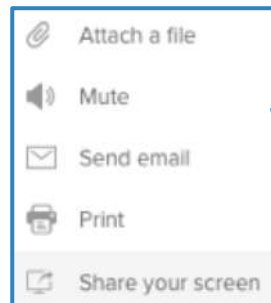
Here is your chat window.



Tap this Icon for other functions.

Tap this Icon to log out of the chat.

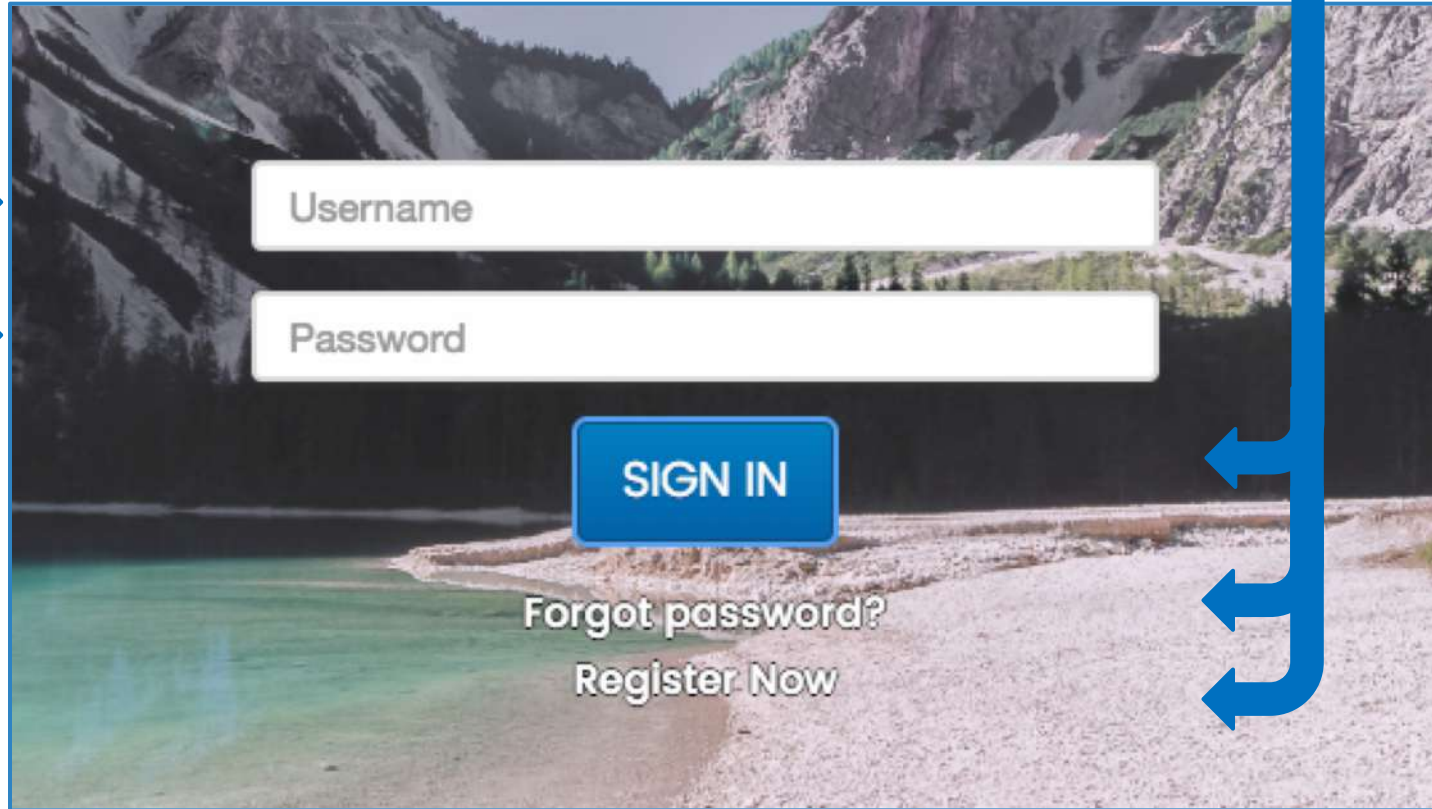
Tap this Icon to make an audio call via the chat.



Other options allow Attaching a file, Muting, Send Email, Print, and Share your screen.

LOGIN

Login screen is for existing users. Enter Username and Password, tap Sign In. You can also retrieve your password with Forgot Password and Register Now for a new user.

A mockup of a login screen with a scenic background of a lake and mountains. It features two white input fields for 'Username' and 'Password', a blue 'SIGN IN' button, and two links: 'Forgot password?' and 'Register Now'. Blue arrows indicate the flow of user interaction: one arrow points to the Username field, another to the Password field, a third to the SIGN IN button, and a fourth to the Forgot password? link. A vertical arrow on the right side of the screen points downwards, indicating the flow from the input fields to the bottom links.

Username

Password

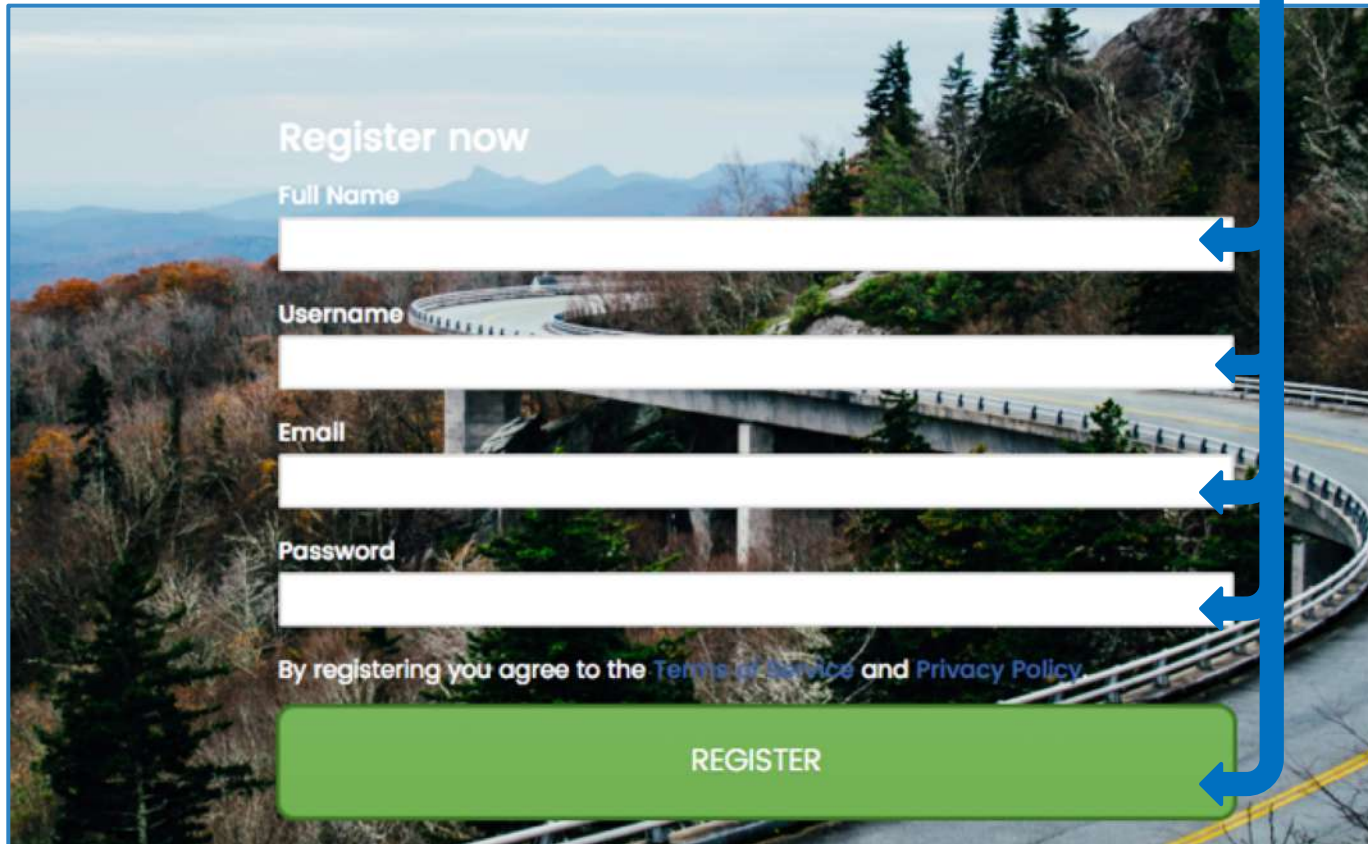
SIGN IN

[Forgot password?](#)

[Register Now](#)

Registration

On the New user Registration page, enter Full Name, Username, Email, create a Password and tap Register.



The registration form is overlaid on a scenic background image of a winding mountain road. The form includes the following elements:

- Register now**: A heading in white text.
- Full Name**: A label above a white input field.
- Username**: A label above a white input field.
- Email**: A label above a white input field.
- Password**: A label above a white input field.
- By registering you agree to the [Terms of Service](#) and [Privacy Policy](#)**: A line of text with blue links.
- REGISTER**: A green button with white text.

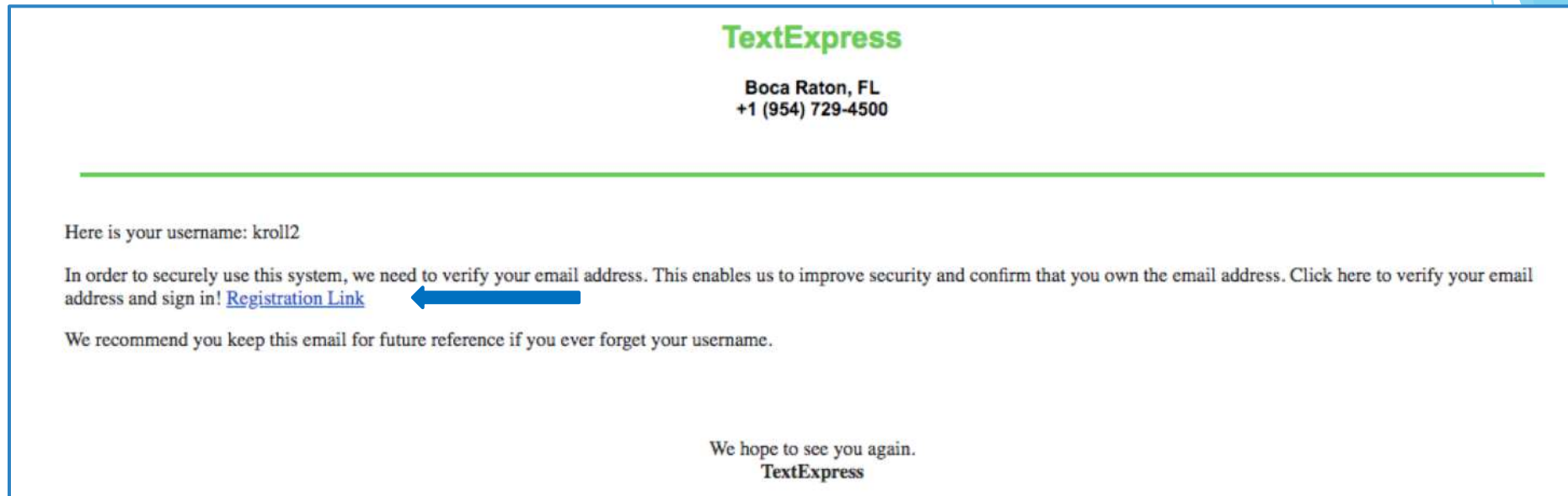
A blue arrow points from the instruction text to the 'Full Name' field. A vertical blue line with arrows points to each of the four input fields and the 'REGISTER' button.

After completing registration you receive this screen and message, check email for verification link.

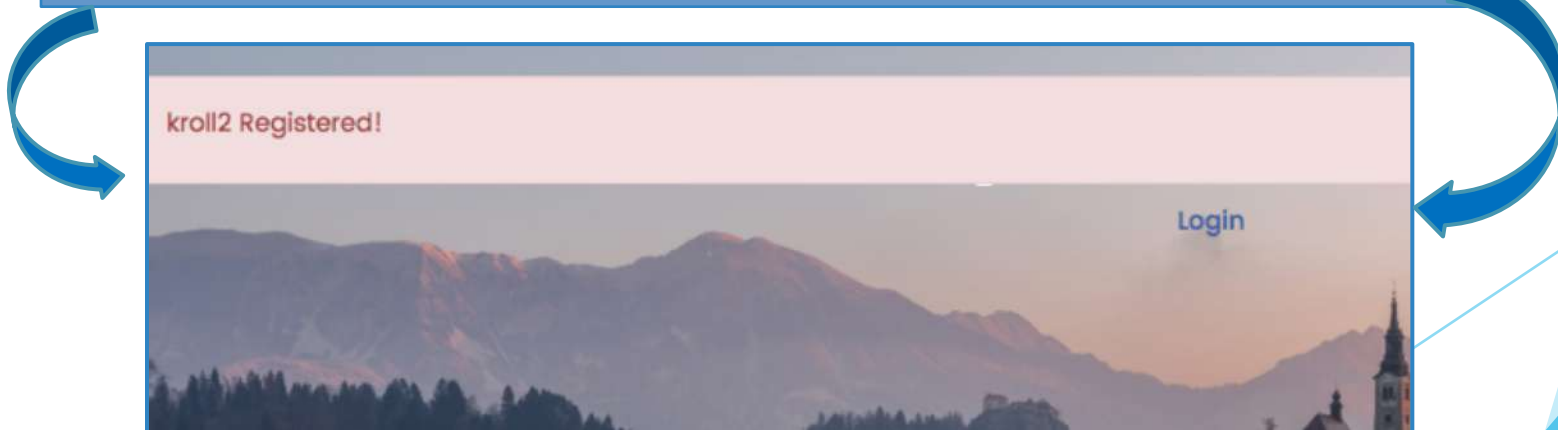
**You're almost done.
Please check your email for your verification link.**

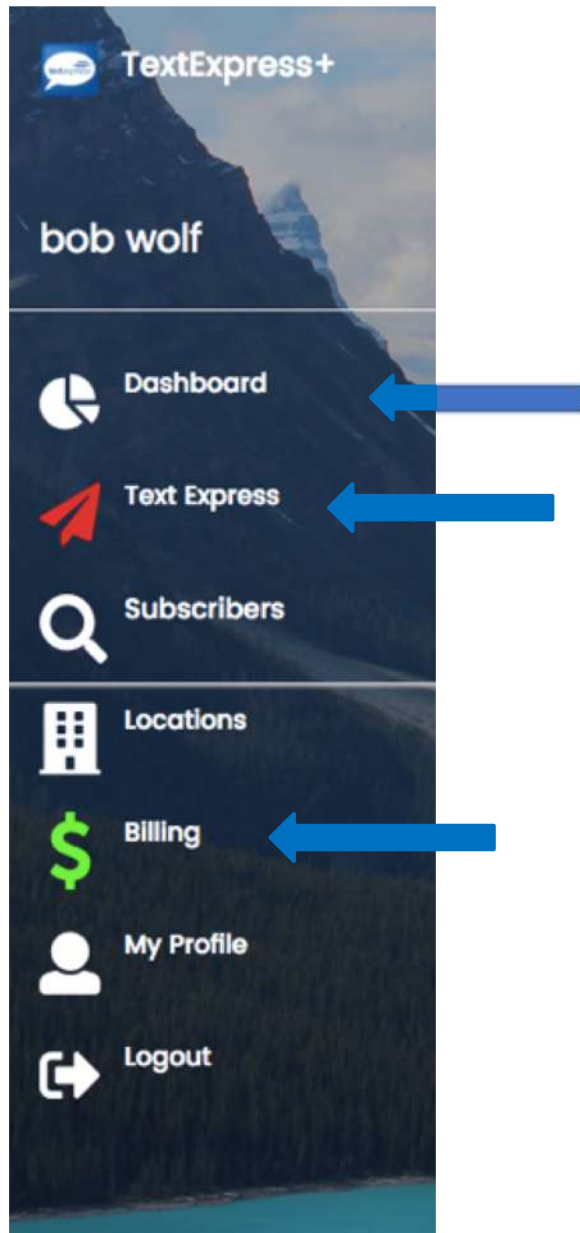
Login

This is the Email you receive to verify your Email. Click the Registration Link.



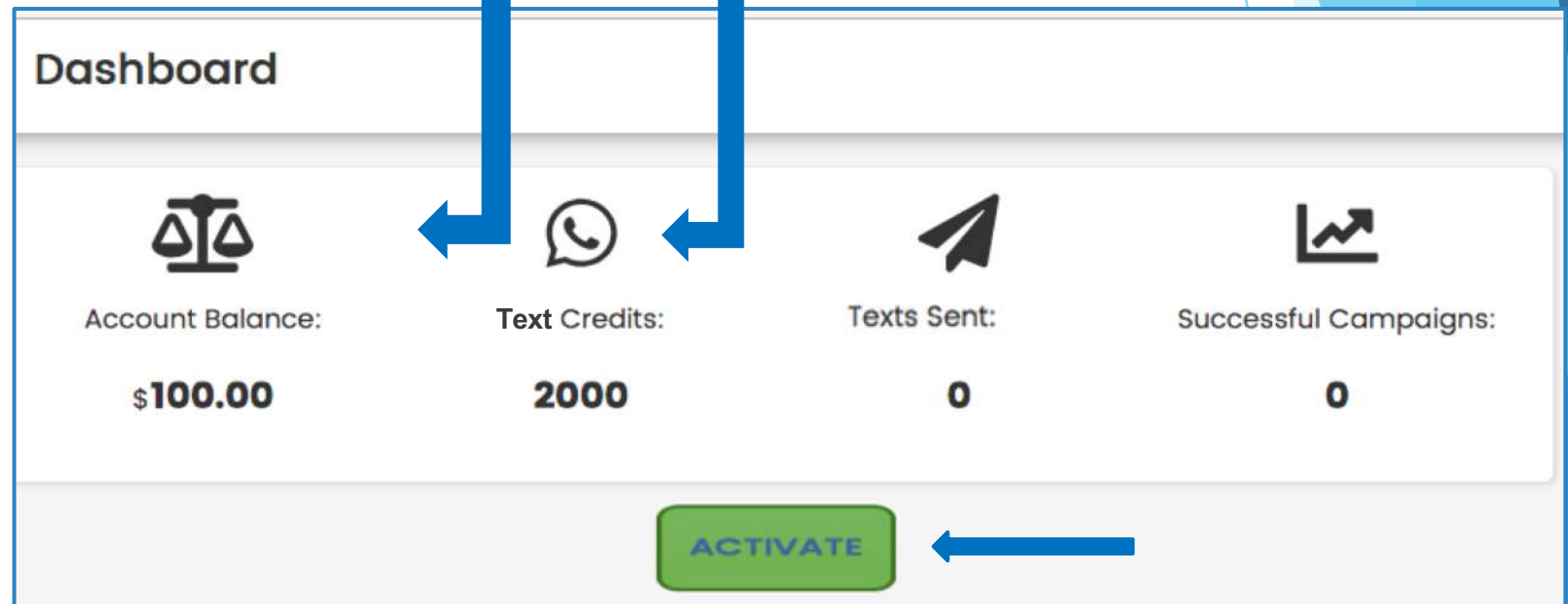
You will receive notice you are registered and you can now Login.



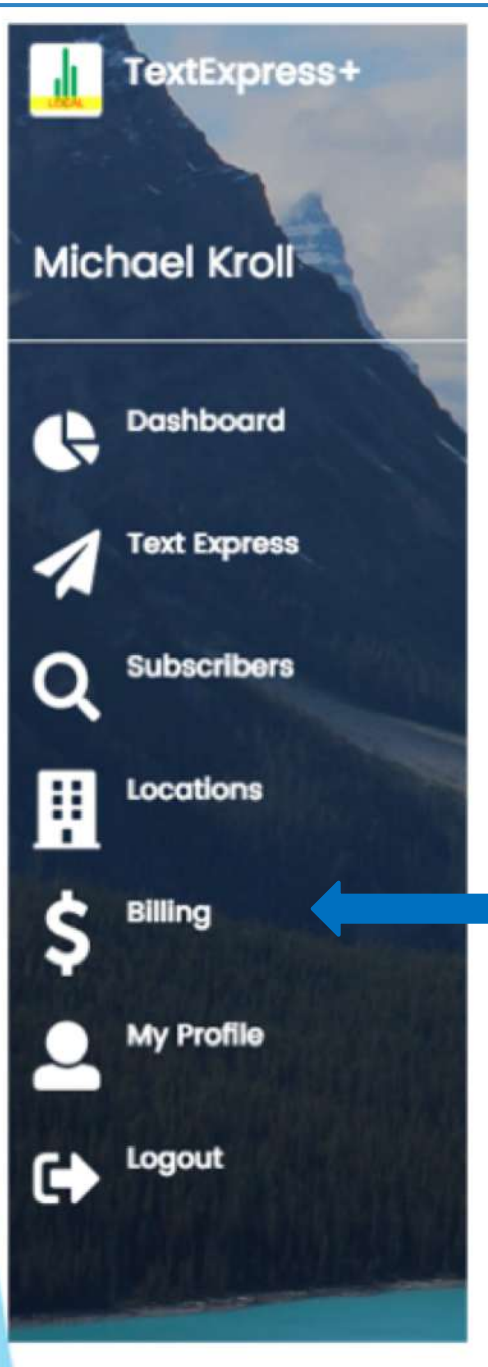


After Login, you are taken to the Dashboard within TextExpress light where you'll see that you must Activate your account.

Your beginning Account Balance will be \$100, which is the Monthly charge for 2000 Text Credits.



Note the **TextExpress** link is Red and the **Billing** is Green. When you click Activate or either TextExpress or Billing you will be taken to the billing screen where you enter your credit card information.



Card on File

MIKE MIKE
VISA **** * 2017
Exp: 02/01/2021
977 WESTVIEW DR.
CORAL SPRINGS, FL, 33076

UPDATE

You will load your credit card information here so payment is automatic. You will NEVER be charged unless you run campaigns and are over the 2000 text limit.

Text Express

Balance: \$100.000

Min Balance: \$50.00

Reload Amt: \$100.00

Price Per Text: \$0.050

Your initial balance will be \$100 with a Min. Balance of \$50 and a reload of \$100. Price per text is always 5 cents. You can change these settings except Price Per Text.

After you Submit your information you will receive the following message to ensure you want to proceed and who will be charging your card, in this case **3itechworks.**

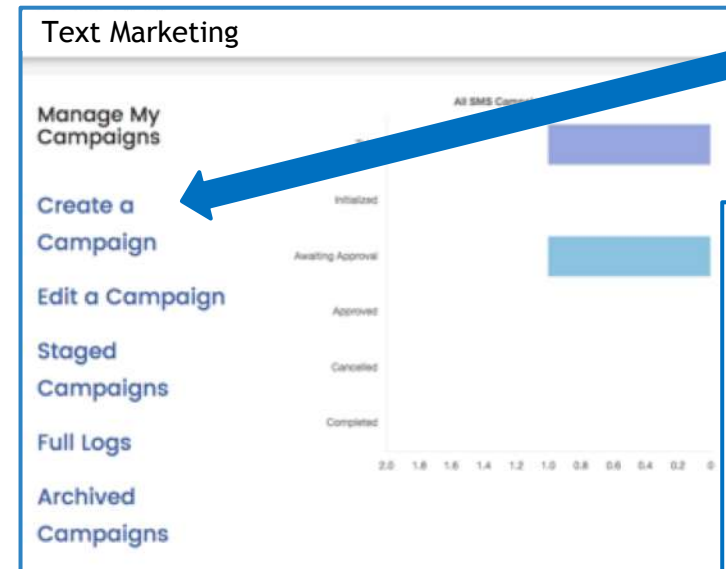
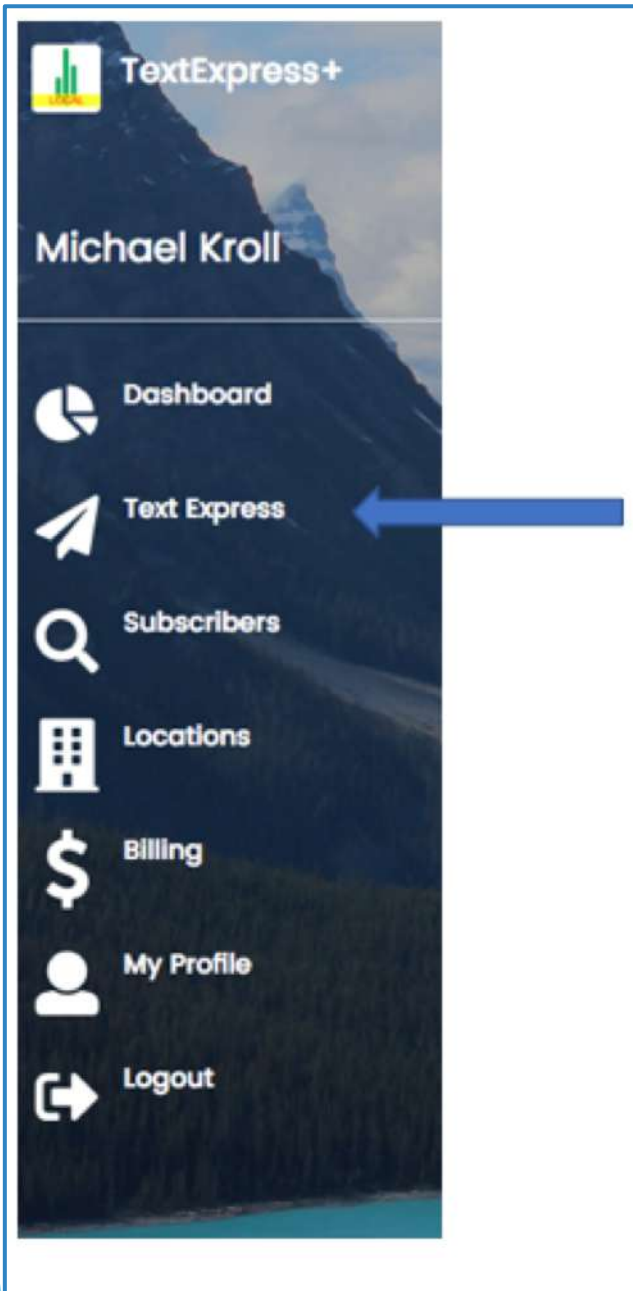
Confirmation

Are you sure you would like to proceed?

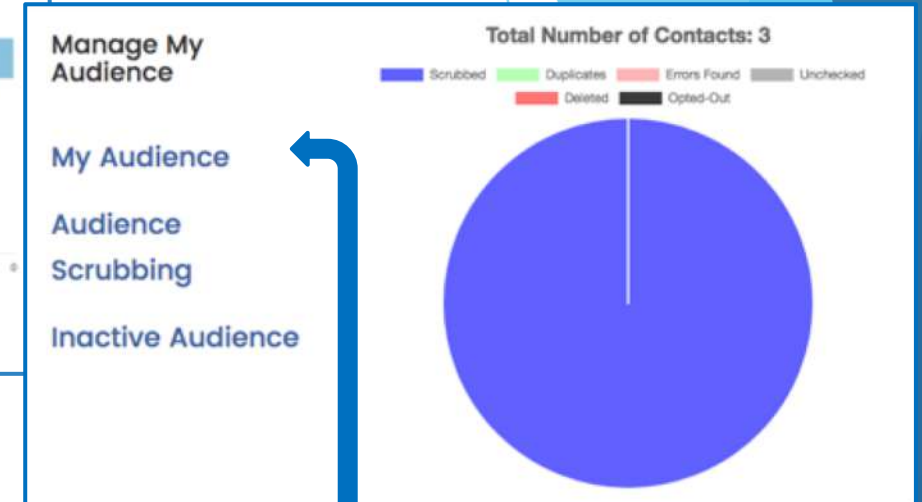
Note: Your credit card statement will show the charge coming from 3itechworks.

CANCEL

PROCEED



Here you can Create/Manage your Campaigns.



In this section above you can manage your audience.

Campaign Feedback

Approved and In-Progress Campaigns:

None Selected

INSPECT

The 'Campaign Feedback' section features a dropdown menu labeled 'Approved and In-Progress Campaigns:' with the text 'None Selected' and a downward arrow. To the right of the dropdown is a blue button labeled 'INSPECT'. A blue arrow points from the 'INSPECT' button to the text block on the right.

You may also Inspect a campaign to see how it did stats wise. You must select a campaign first to inspect it.

From Manage my Campaigns page, click/tap Create a Campaign.

Note: You can also Edit, see Staged Campaigns, Archived Campaigns, and Full Logs.

Manage My Campaigns

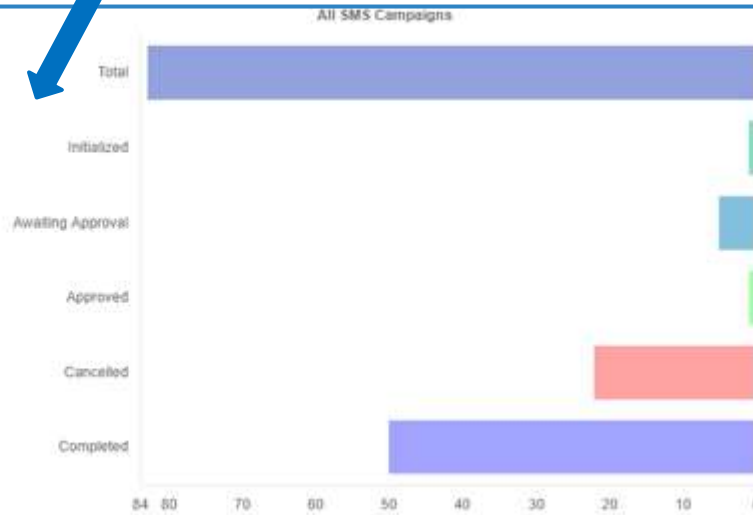
Create a Campaign

Edit a Campaign

Staged Campaigns

Full Logs

Archived Campaigns



On Create new Campaign screen, enter a Campaign Name, Schedule Date, and your Message, then click/tap Create Campaign.

Note: All messages must include 'If you no longer wish to receive our texts, reply STOP'.

Create new Campaign

Campaign Name:

Sales Campaign

Scheduled Date:

03/26/2018 21:00

Text Body: (24/155)

This is a sales campaign

CREATE CAMPAIGN

Campaign Created Successfully

Your Campaign is empty and needs an audience!

GO TO STAGING AREA

You'll receive a message that your Campaign is created successfully. Click/tap Go To Staging Area.

In the Staging Area, you will see your Campaign Name, Scheduled Date and Status. Here you can Edit or Add your Audience. You cannot Edit the campaign words here, you must go to Edit Campaign mode.

Click/tap Add Audience.

Name:
Sales Campaign
Scheduled:
03/20/2018 21:00
Status:
No Audience

This is a sales campaign.

ADD AUDIENCE

EDIT CAMPAIGN

Click/tap Add List To Campaign button. Your Audience is listed below.

On the Audience page, select a Campaign from the Apply List To Text Campaign drop down.

Apply List To SMS Campaign

Sales Campaign


ADD LIST TO CAMPAIGN EDIT CONTACT DELETE CONTACT

CONTACT LOCATIONS

Copy CSV Excel Show 10 entries

ID	First Name	Last Name	Phone	Email	Location	Birthday	Gender	Address	City	Joined
710	mj	kroll	+15819262043	-	here , Deerfield ,-, boca	-	-	-	coral springs	01/31/2018
351	Ryan	Telxeira	+19545314850	-	here , Deerfield	09/20/2018	-	-	Boca Raton	05/01/2017

Note: Other options are Edit Contact, Delete Contact, and Contact Locations.



Once you add your list, you'll receive a confirmation message that Target List Created Successfully.

It will show you how many were added. Click/tap Go To Staging Area button.

Target List Created Successfully



3 entries added to a new target list

CLOSE

GO TO STAGING AREA





In the Staging Area, the Status is now In Review.

Note: You can also See Audience and Edit Campaign.

In order to Edit a campaign, it must be unapproved first.



Name:
Sales Campaign

Scheduled:
03/20/2018 21:00

Status:
In Review

This is a sales campaign.

SEE AUDIENCE

EDIT CAMPAIGN

APPROVE

Click/tap Approve button.

The Status is now Approved.

You can Un-approve the campaign if needed. The only way to edit a campaign at this point is to Un-approve it.

See Audience allows you to see your audience.

Test now allows you to enter a phone number to send a test campaign to.

Name:
Sales Campaign

Scheduled:
03/20/2018 21:00

Status:
Approved

This is a sales campaign.

SEE AUDIENCE

TEST NOW

UNAPPROVE

When you're satisfied with your Campaign, there is nothing left to do until it goes out at the scheduled time.

Hint: Add yourself to the campaign so you know when it is completed.

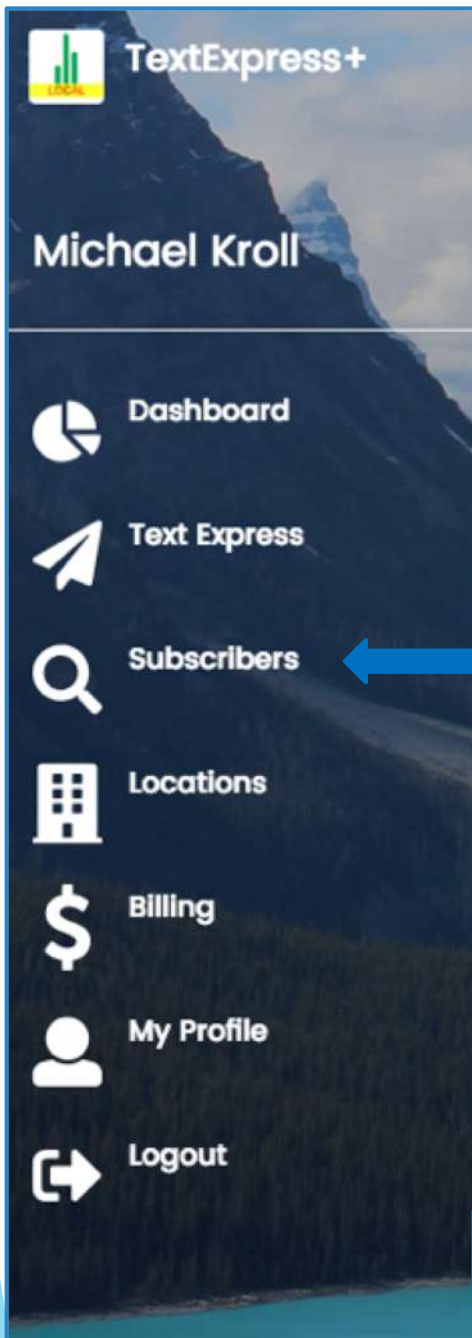
Once the Campaign is completed, the data can be viewed in Archived Campaigns.

x Archived Campaigns

Copy CSV Excel Show 10 entries

Id	Status	Name	Scheduled Date	Body
103	Completed	Guide campaign	03/20/2018	This is an example campaign
101	Completed	watching mash campaign, lol	03/15/2018	test testtest
100	Completed	test plan campaign	03/12/2018	test 3/12
99	Completed	Friday 3.9 campaign	03/09/2018	Friday 3.9 1st test.....
98	Completed	Video campaign 1	03/02/2018	This is a test video for training

You can also Inspect the Campaign from here by selecting a campaign and clicking/tapping Inspect.



Under Subscribers you can Search Customers by Date, Location or Phone Number.

Manage Customers

Go Back SEARCH CUSTOMER ADD CUSTOMER IMPORT A FILE

Filter Options

Signup Date From: MM/DD/YYYY Signup Date To: MM/DD/YYYY

Location: Phone Number: phone number

Add Customer

Go Back Search Customer Manage Customers

Easy Onboarding

First Name Last Name

Phone Number Email Address

Location: Opt-in to Text Message Marketing: unspecified

ADD CUSTOMER

You can Add Customers within Easy Onboarding by entering First and last name, Phone, Email, Location. There is also an Opt-in drop down.

Manage File

Go Back

Upload File:

File No file chosen Choose File

UPLOAD FILE

Under Manage File you can upload your customer contact file. CSV or Excel is acceptable.

Download the model file, [CLICK HERE](#) , 5000 max subscribers to be uploaded.

Here you can load an example of the file needed to upload.



TextExpress+

Michael Kroll



Dashboard



Text Express



Subscribers



Locations



Billing



My Profile



Logout

Active Locations

Show 5 entries

Location Number	Name	Note
1	deerfield	
0	(none)	

Previous 1 Next

ADD NEW LOCATION

Inactive Locations


Show 5 entries

Location Number	Location Number (Cannot be changed)
	1
	A numeric "Store Number" or similar value that identifies the specific location to the merchant. Ideally this is a number that is meaningful to the business already and not something artificial that we come up with.
	Location Name
	deerfield
	How the location will be displayed to the users in a transaction history as well as to the merchant in some reports. (E.g. "East Hillsboro" or "Delray")
	Location Notes (eg address)
	DEACTIVATE LOCATION
	SAVE


In Active Locations, you can add and edit locations and add how ever many you need when you have multiple locations.


You can also deactivate locations, and reactivate as needed.


Below you can see your Billing History, Successes and Failures. This data can be exported to CSV or EXCEL format.


 **TextExpress+**


Michael Kroll


 Dashboard


 Text Express

 Subscribers

 Locations

 **Billing**

 My Profile

 Logout

Billing History

Copy

CSV

Excel

Show 10 entries

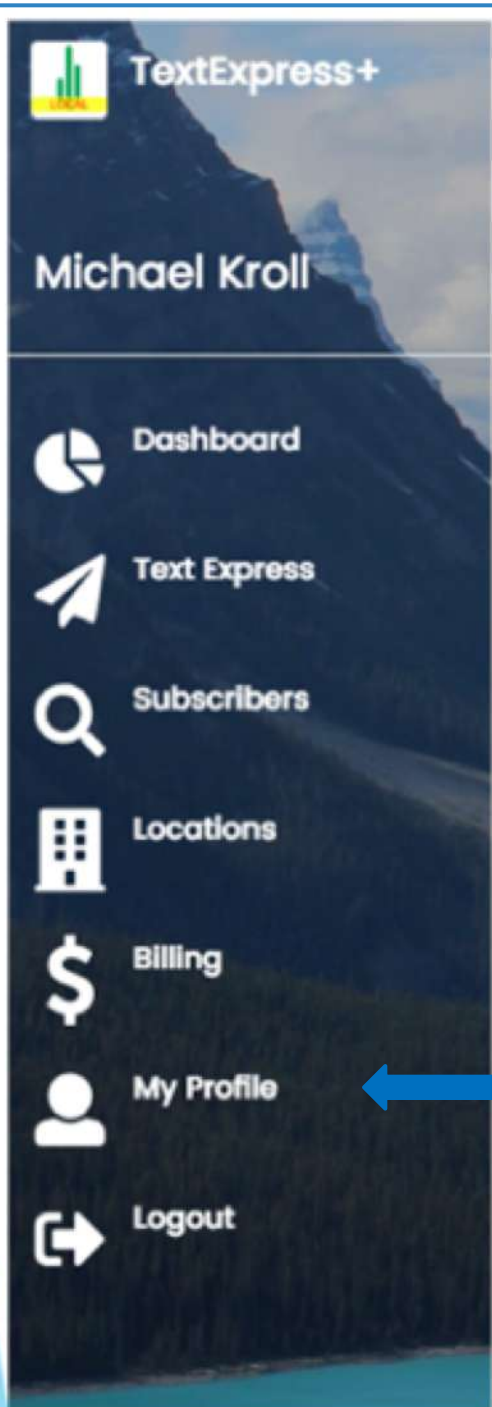
ID	Detail	Amount	Date	Note	Status
53	Initialize Card	1.00	05/19/2018	Initialize credit card	Success

Showing 1 to 1 of 1 entries

Previous

1

Next



My Profile

Profile Info [Edit](#)

Name: Michael Kroll
Username: Kroll
User ID: 495
Email: mikesoccer@yahoo.com
Phone:
Member since: 19 May 2018

Address [Edit](#)

...

Under My Profile you'll see Name, Username, User ID, Email, Phone, Member Since, and Address. All this is editable.

Below you can update your password at anytime.

Change Password

Current Password

New Password

Confirm New Password

SUBMIT