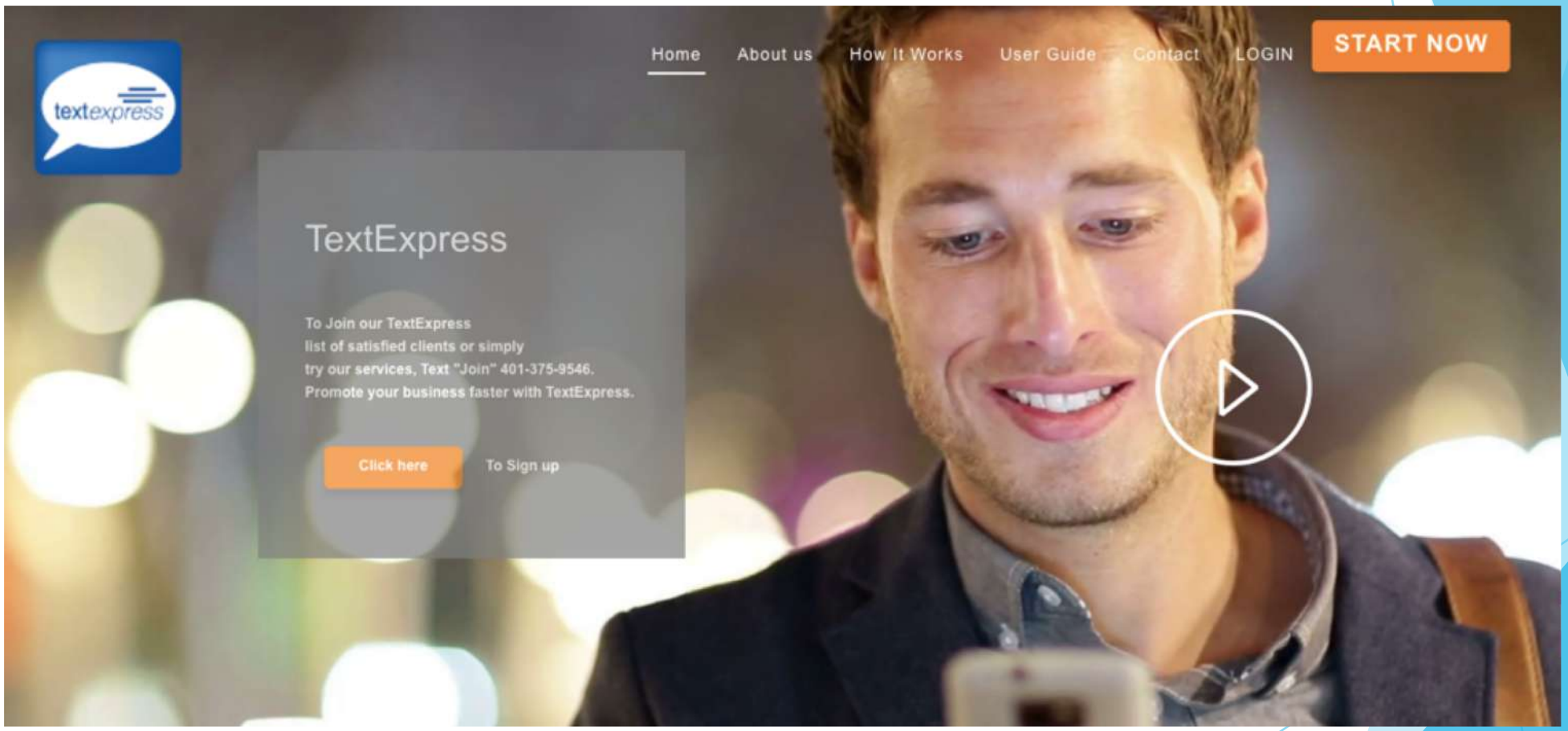
Powered by…

TextExpress Light
Self Help Guide

The Home page has links to the rest of the website. About Us, How It Works, User Guide, Contact, Login, link to About Video, and Start Now.



About us

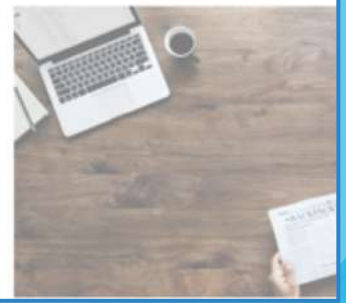
- What | Why | How
- Uses
- Blog

WHAT

For the past 5 years RealMobileTech has developed a rock solid & convenient system for mass communications via Text. The TextExpress engine accurately and securely delivers thousands of text messages simultaneously.

WHY

The ever-growing digital and mobile era, has created a need for quick and mass communications for businesses as well as organizations that allow reaching an audience that is constantly on the move.



HOW

Text has the ability to reach over 99% of mobile devices globally and have a 90% read rate within just a few minutes, this makes it a smart communication tool for instant contact with readers rendering textexpress an engine that small and large organizations alike can capitalize on.

What | Why | How

Uses

Blog

Who is using TextExpress?

Organizations

Whether you run a school, a church or charity organization, you can use TextExpress to reach a vast number of members for emergency communications, fund raisers, mass schedules, sermon of the day, etc...

Corporations

Reach your employees for policy changes, storm and emergency status, company-wide events such as races, parties, trainings, seminars, and more.

Parties & Events

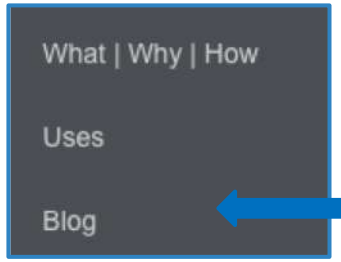
Whether you are throwing a wedding party or promoting a club or special event, SMS marketing allows for an inexpensive way to reach a large number of people in seconds and increase your engagement and attendance.

Hospitals

Retail Businesses

Restaurants

Blog

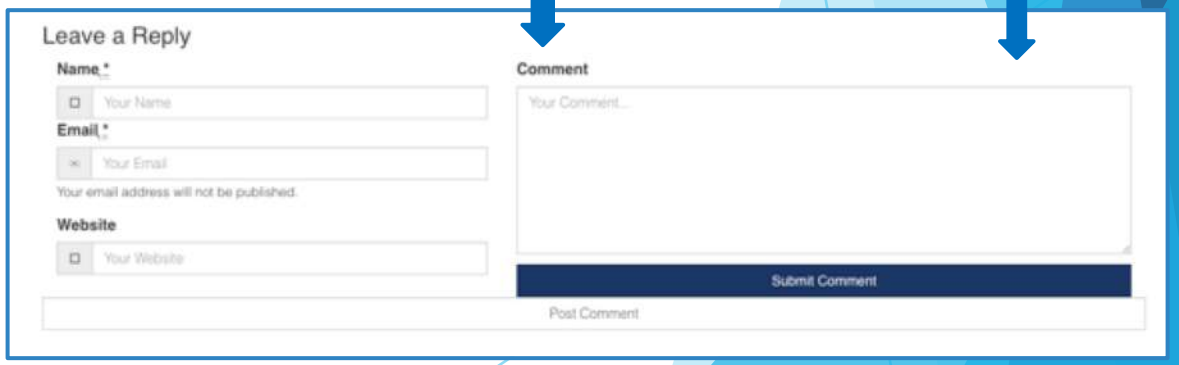


Tap Blog and you're taken to our Blog page.

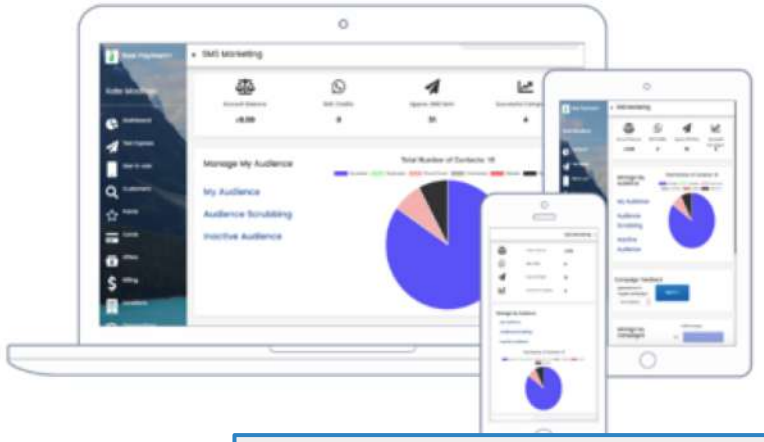
What are the benefits of Text Marketing?

On the Blog page you will read about the benefits of Text Marketing and other topics.

Here you can leave a reply.



How it works.



Easy to Use

Text Express makes sending text marketing campaigns as simple as starting one-on-one conversations.

Take a Tour

01 **UPLOAD**
Upload existing mobile numbers or create new lists and get them to agree to receive messages

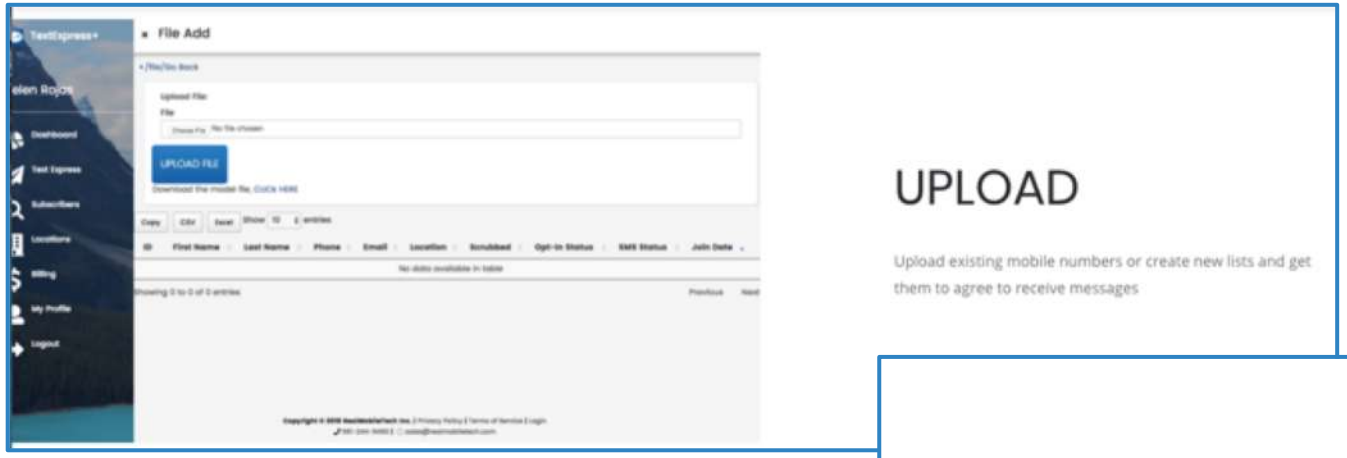
02 **CREATE**
Create your first message or schedule multiple messages for the future.

03 **SEND**
Start connecting with your members instantly and create an engaging relationship in seconds.

Let's work together

Easily upload and segment your contact lists

Create, send and track your messages in seconds



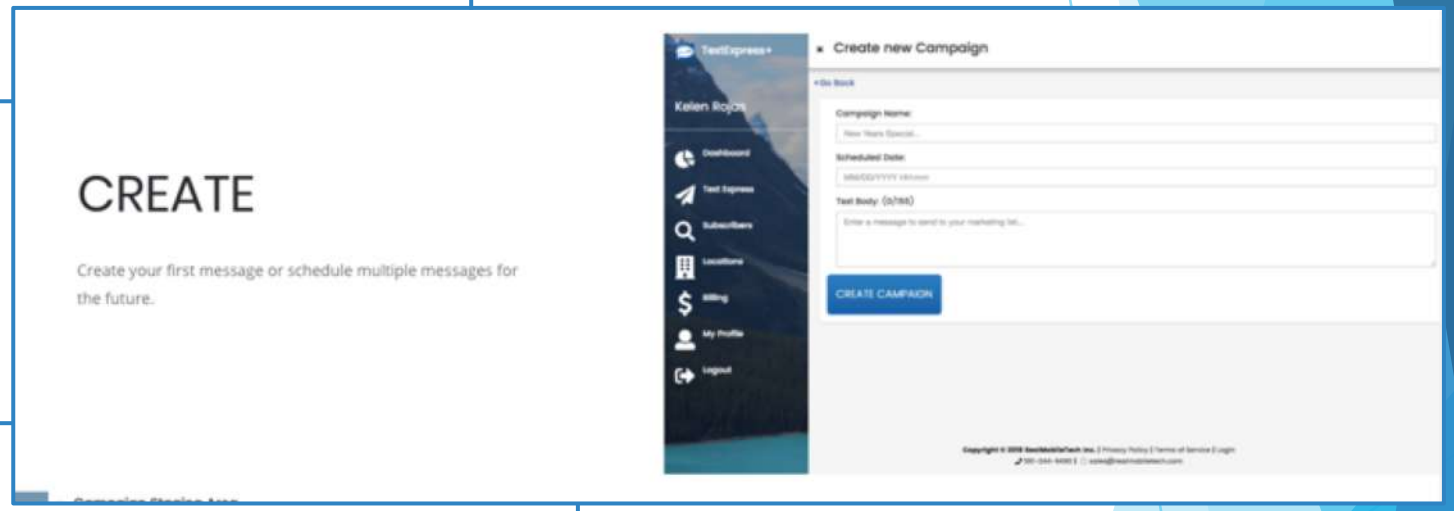
UPLOAD

Upload existing mobile numbers or create new lists and get them to agree to receive messages

Easy as 1, 2, 3!

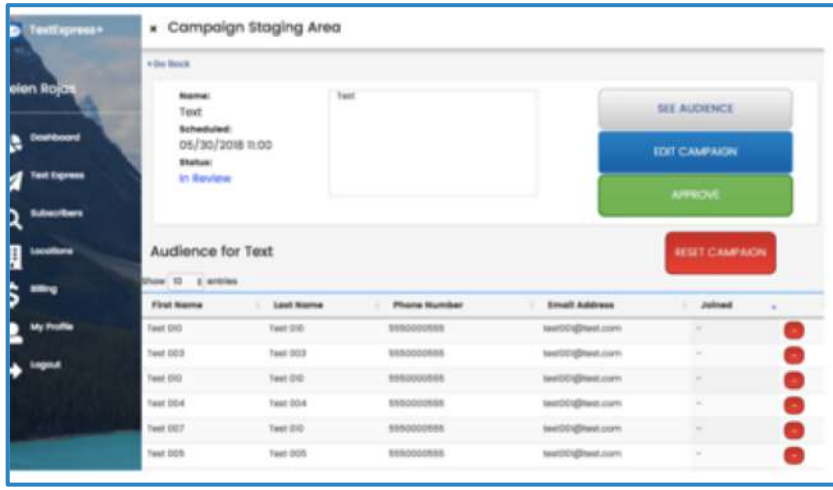
Upload Audience

Create Campaign



CREATE

Create your first message or schedule multiple messages for the future.

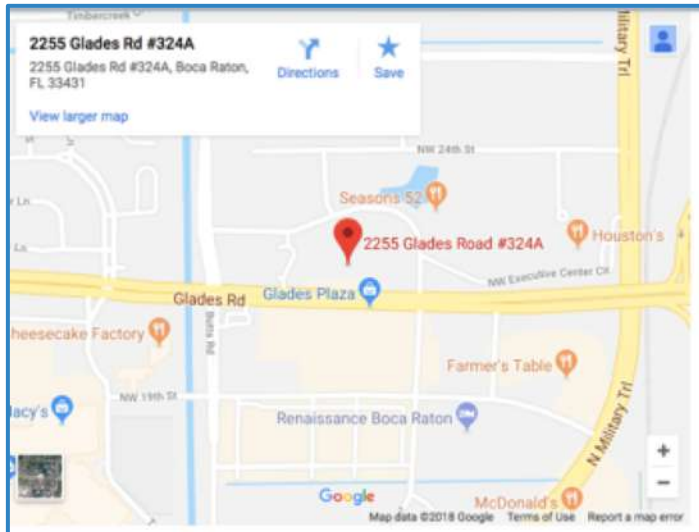


SEND

Start connecting with your members instantly and create an engaging relationship in seconds.

Send Campaign

Contact us via Email or Phone, or just leave us a message.



Contact Us.

To join our TextExpress and try our services

Text 'Join' to 401-375-9546

Address

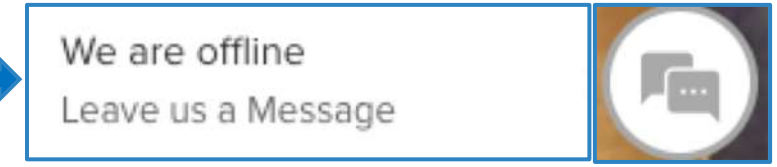
2255 Glades Road Suite 324 A Boca Raton, FL 33431

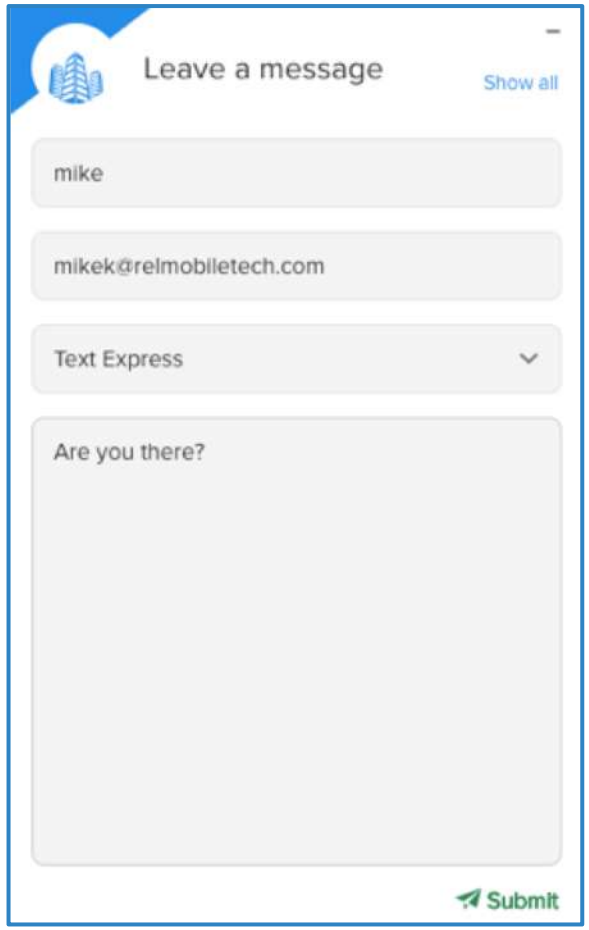
Call Us

+1 561-244-9490

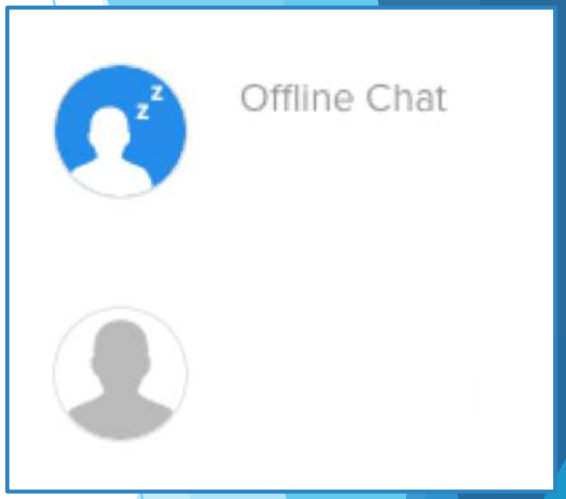
Chat

When we are offline, tap here to leave us a message.





Show all will display chat history.



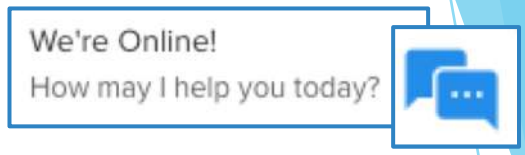
Enter your Name, Email, Program you are using, and your message.

Received message when you Submit the message.

Thank you for contacting us! We will get back to you shortly.

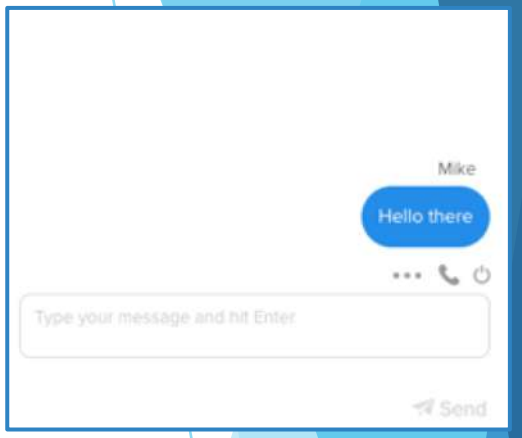
Tap here to start a new conversation.

When we are online tap the chat Icon to start a live chat.



Enter your message and tap Start Chat.

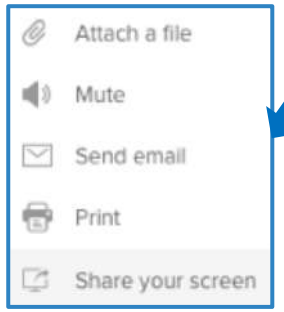
Here is your chat window.



Tap this Icon for other functions.

Tap this Icon to log out of the chat.

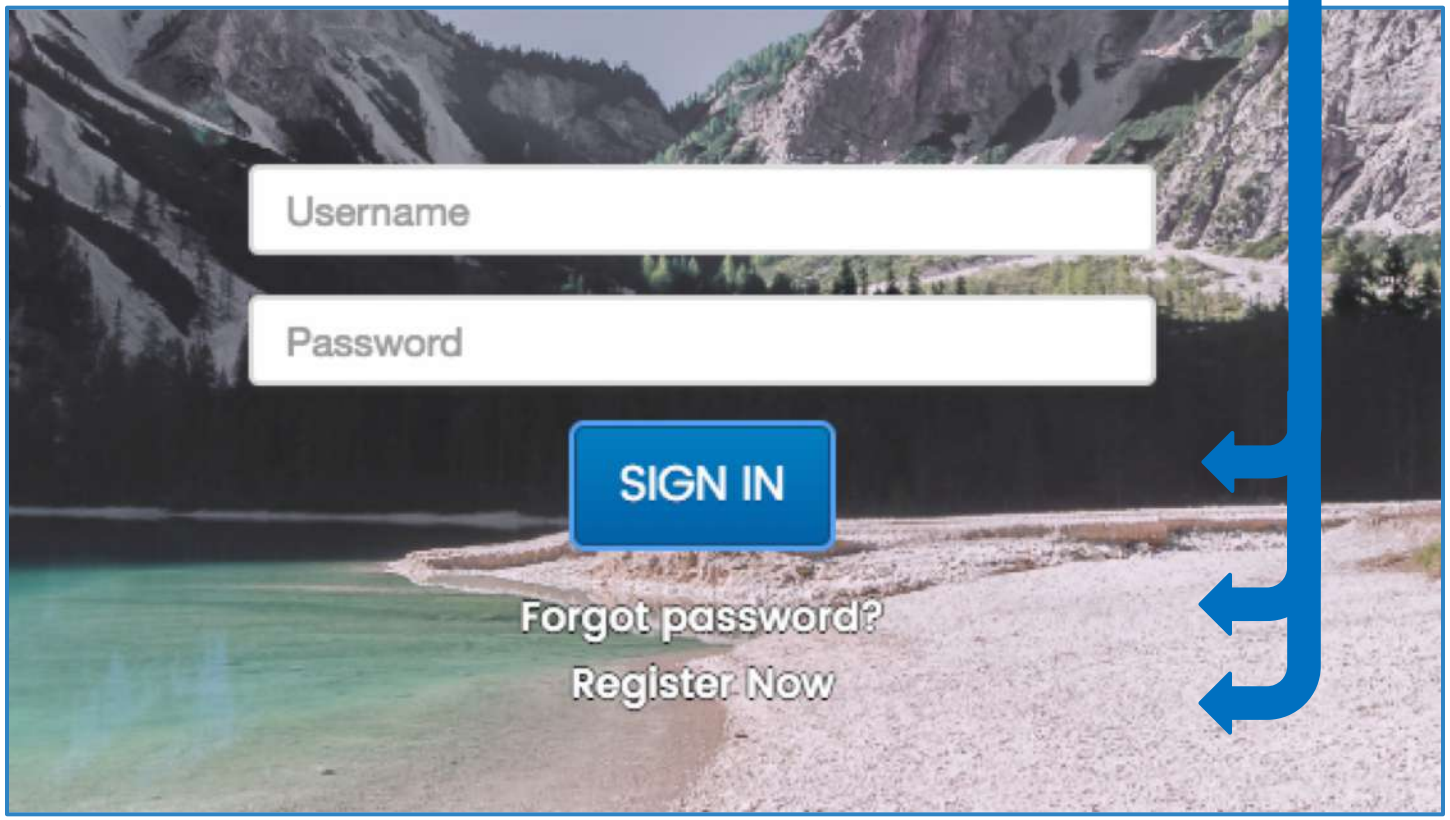
Tap this Icon to make an audio call via the chat.



Other options allow Attaching a file, Muting, Send Email, Print, and Share your screen.

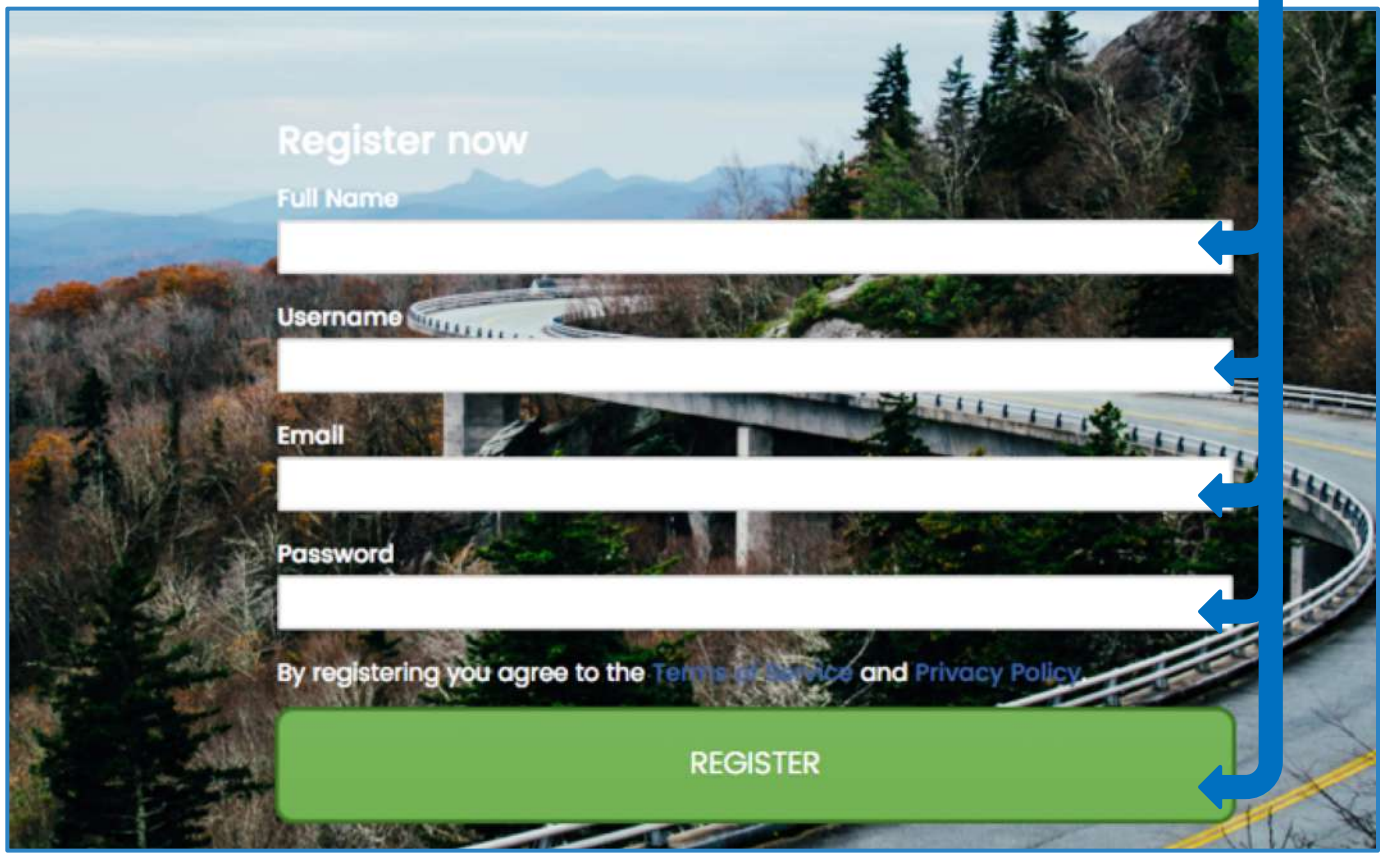
LOGIN

Login screen is for existing users. Enter Username and Password, tap Sign In. You can also retrieve your password with Forgot Password and Register Now for a new user.

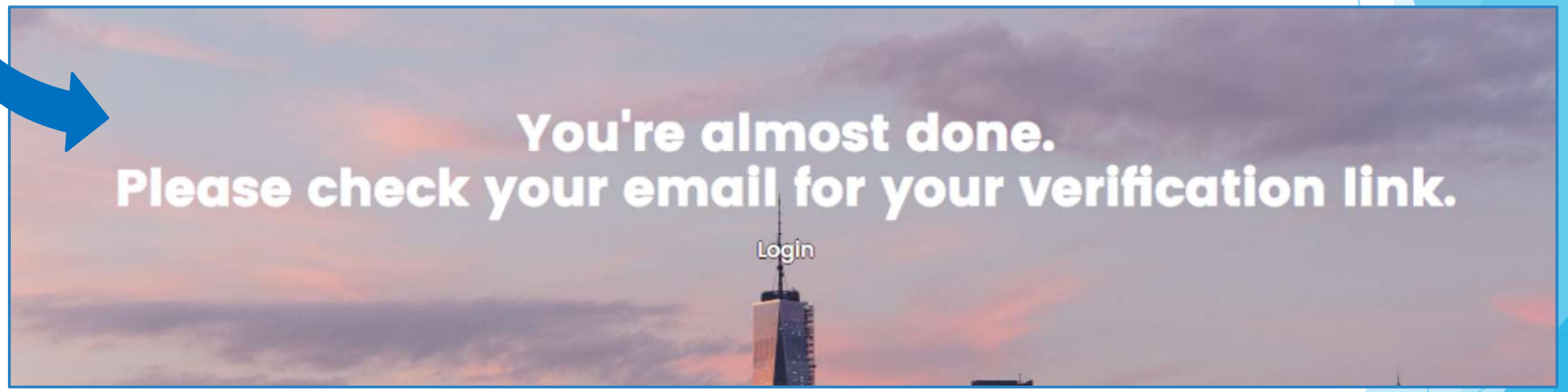


Registration

On the New user Registration page, enter Full Name, Username, Email, create a Password and tap Register.



After completing registration you receive this screen and message, check email for verification link.



This is the Email you receive to verify your Email. Click the Registration Link.

TextExpress

Boca Raton, FL
+1 (954) 729-4500

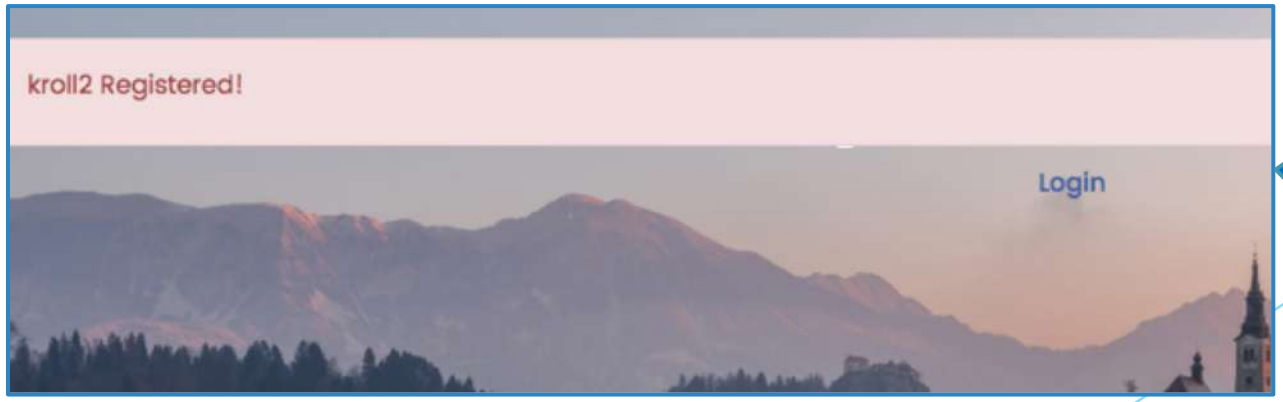
Here is your username: kroll2

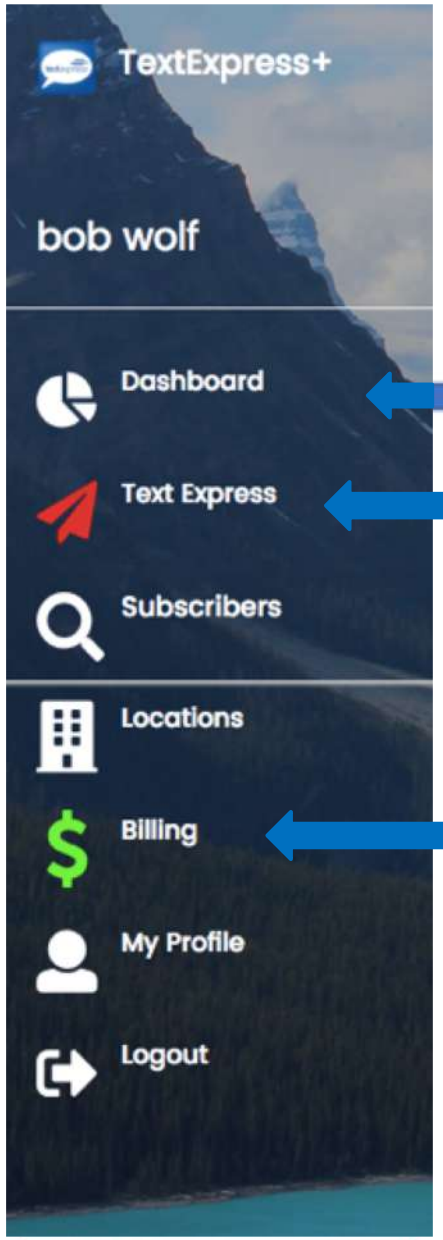
In order to securely use this system, we need to verify your email address. This enables us to improve security and confirm that you own the email address. Click here to verify your email address and sign in! Registration Link

We recommend you keep this email for future reference if you ever forget your username.

We hope to see you again.
TextExpress

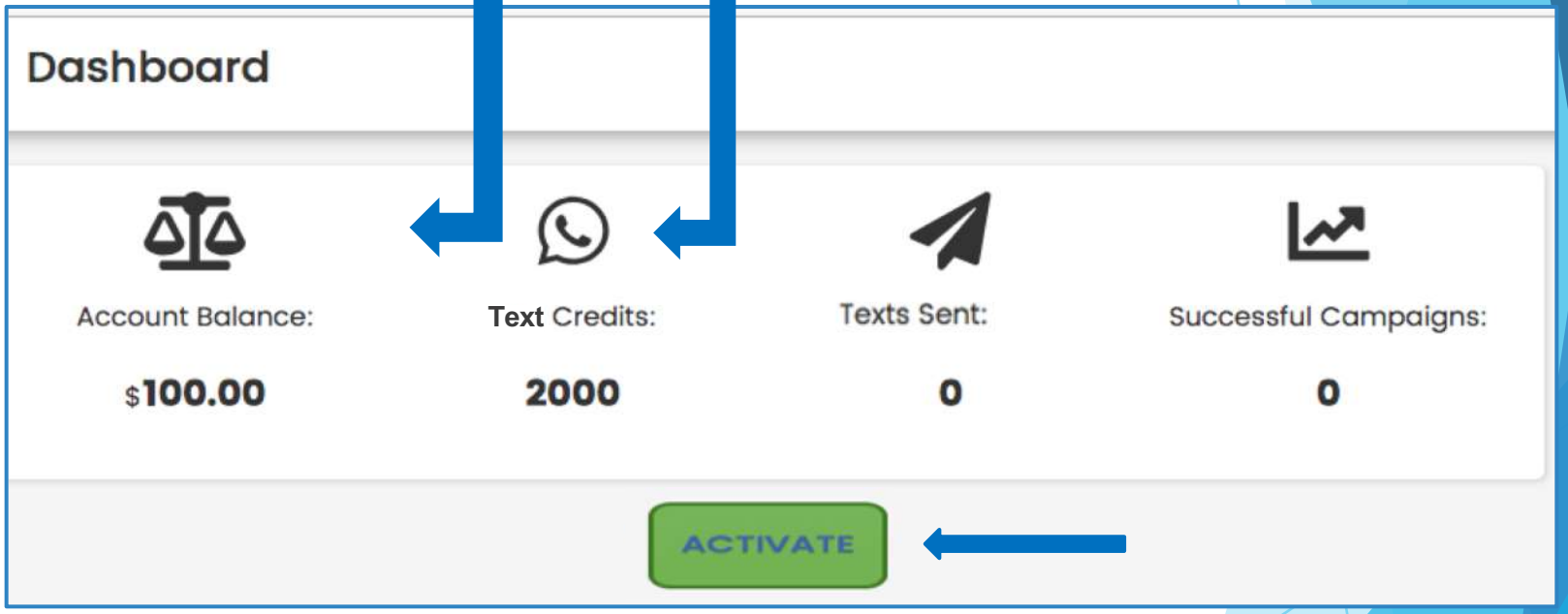
You will receive notice you are registered and you can now Login.



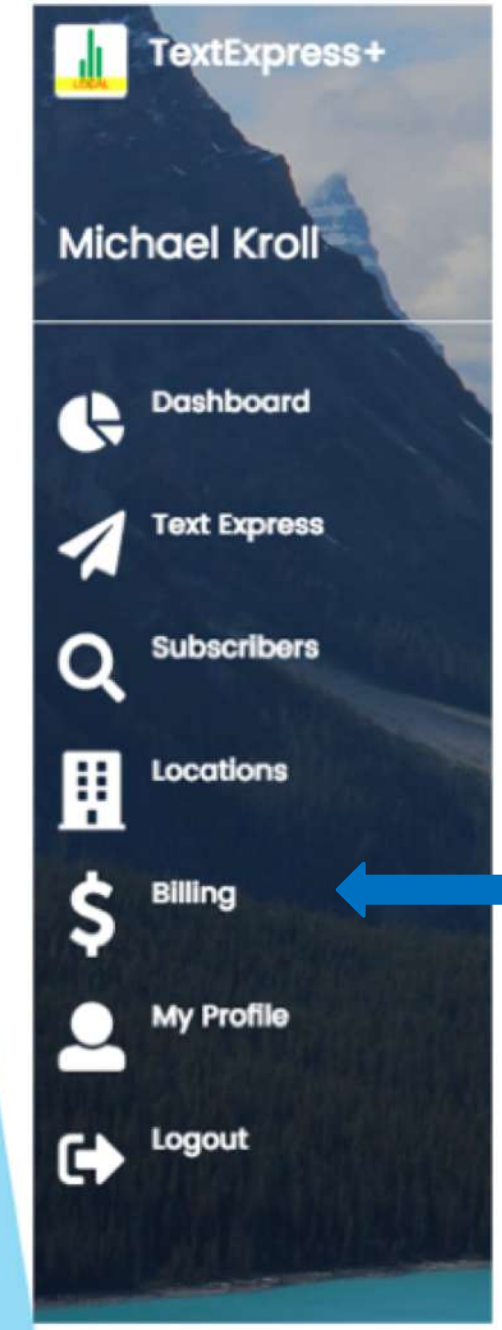


After Login, you are taken to the Dashboard within TextExpress light where you'll see that you must Activate your account.

Your beginning Account Balance will be $100, which is the Monthly charge for 2000 Text Credits.



Note the TextExpress link is Red and the Billing is Green. When you click Activate or either TextExpress or Billing you will be taken to the billing screen where you enter your credit card information.



Card on File

MIKE MIKE
VISA **** **** **** 2017
Exp: 02/01/2021
977 WESTVIEW DR.
CORAL SPRINGS, FL, 33076

UPDATE

You will load your credit card information here so payment is automatic. You will NEVER be charged unless you run campaigns and are over the 2000 text limit.

Text Express
Balance: $100.000

Min Balance:	$50.00
Reload Amt:	$100.00
Price Per Text:	$0.050

Your initial balance will be $100 with a Min. Balance of $50 and a reload of $100. Price per text is always 5 cents. You can change these settings except Price Per Text.

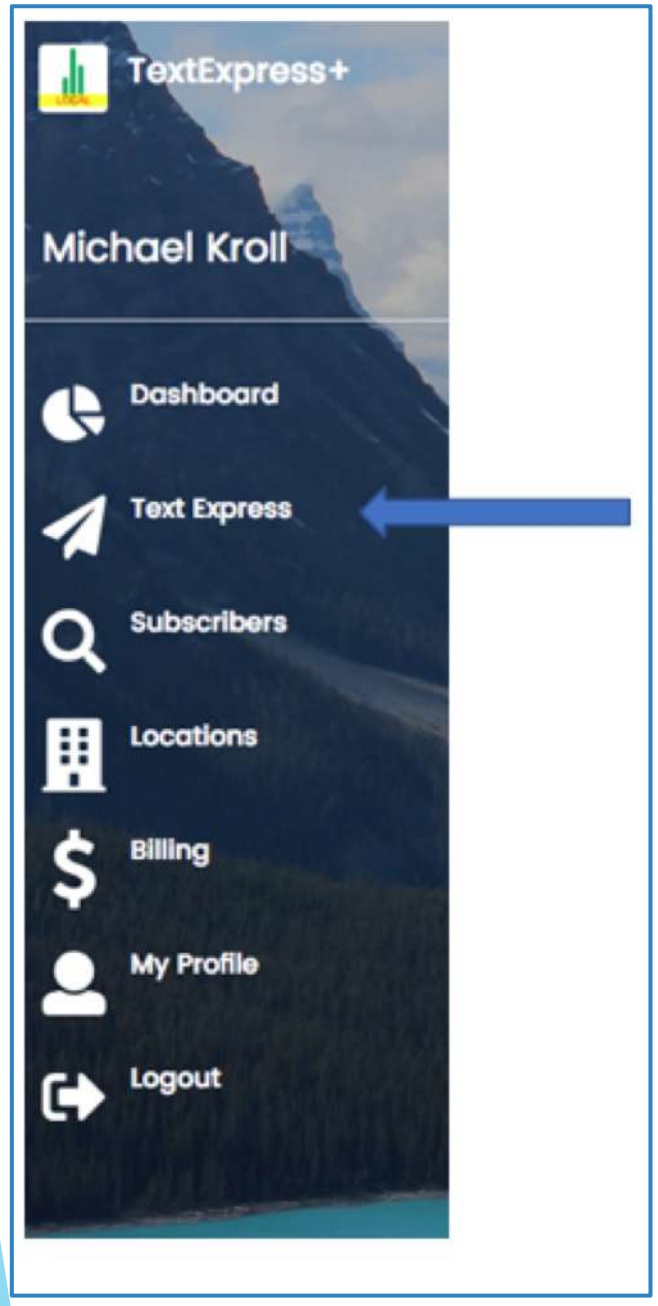
Confirmation

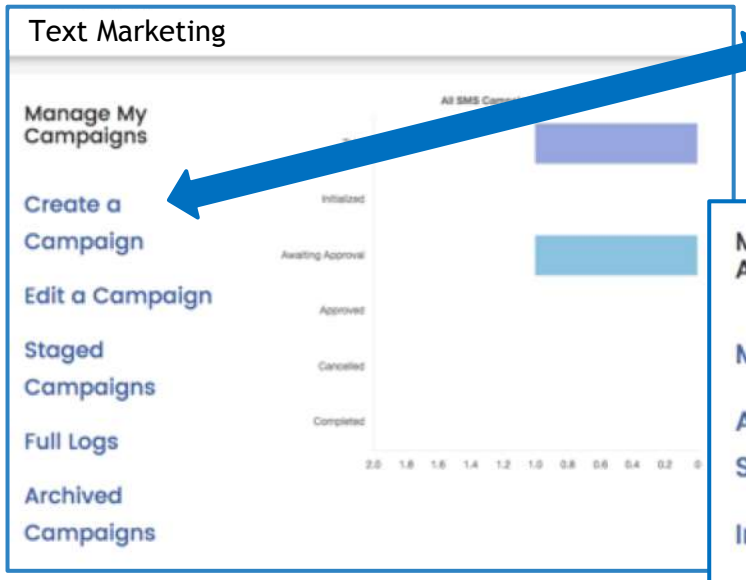
Are you sure you would like to proceed?

Note: Your credit card statement will show the charge coming from 3itechworks.

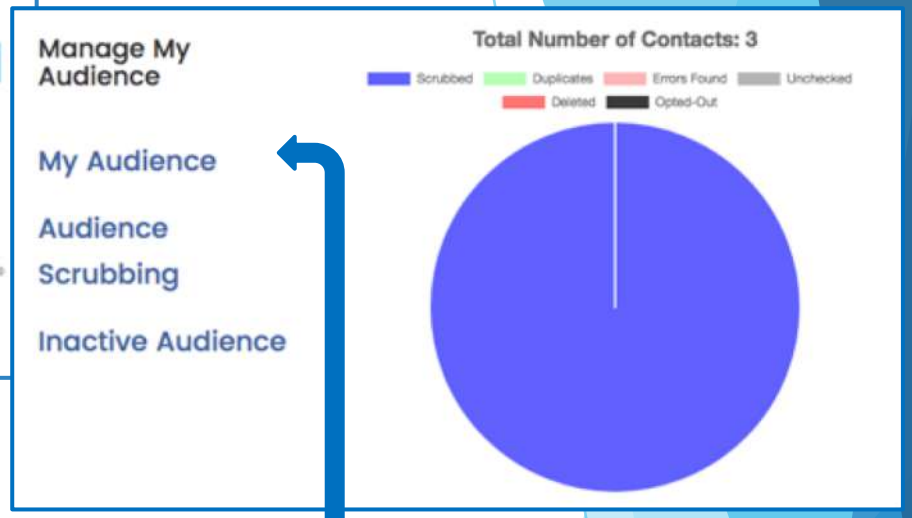
CANCEL PROCEED

After you Submit your information you will receive the following message to ensure you want to proceed and who will be charging your card, in this case **3itechworks.**





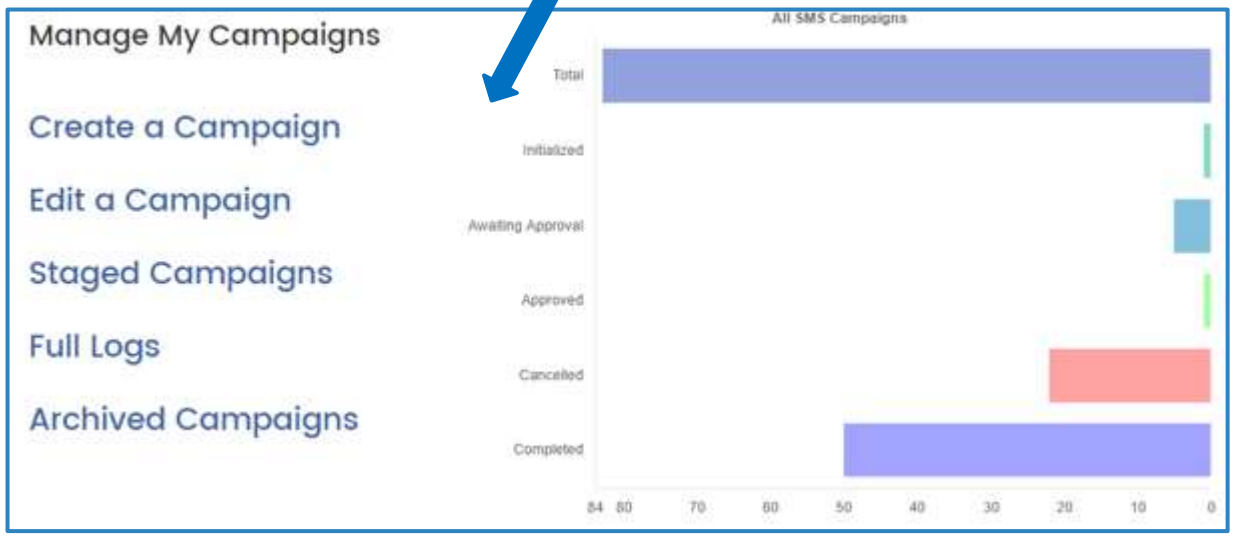
Here you can Create/Manage your Campaigns.



In this section above you can manage your audience.

You may also Inspect a campaign to see how it did stats wise. You must select a campaign first to inspect it.

From Manage my Campaigns page, click/tap Create a Campaign.
Note: You can also Edit, see Staged Campaigns, Archived Campaigns, and Full Logs.

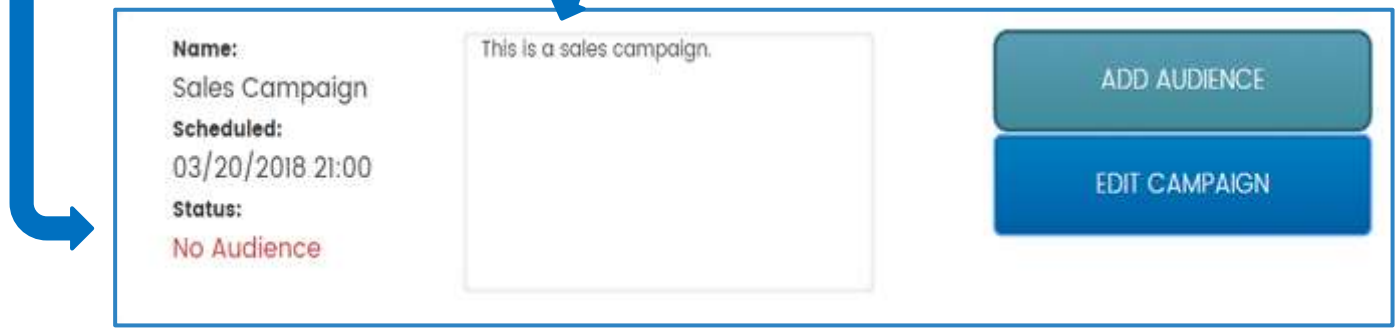


On Create new Campaign screen, enter a Campaign Name, Schedule Date, and your Message, then click/tap Create Campaign.
Note: All messages must include 'If you no longer wish to receive our texts, reply STOP'.

You'll receive a message that your Campaign is created successfully. Click/tap Go To Staging Area.

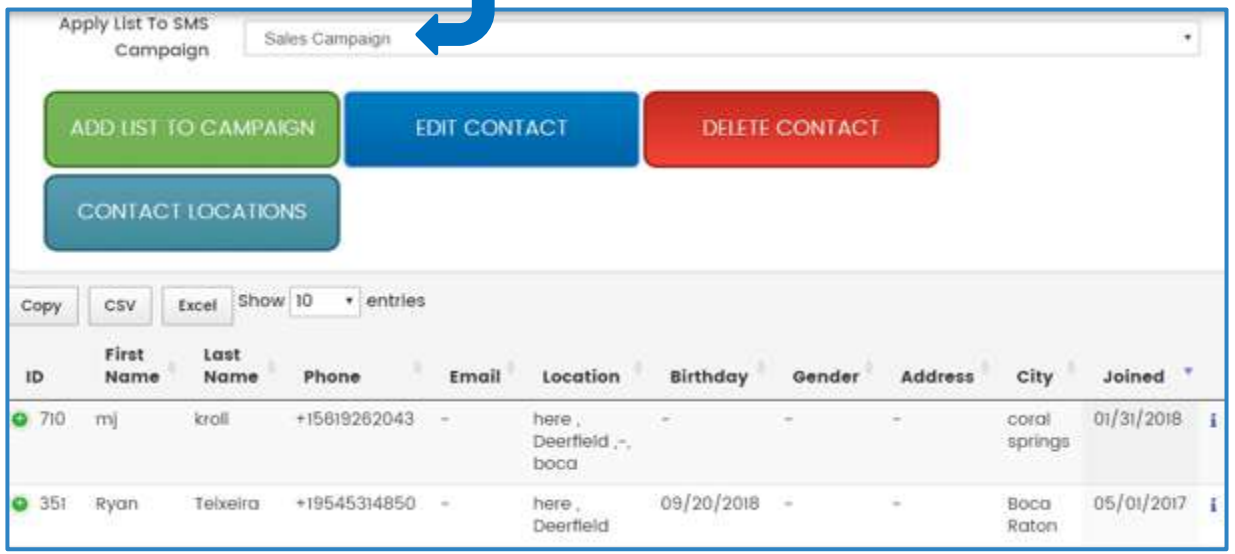
In the Staging Area, you will see your Campaign Name, Scheduled Date and Status. Here you can Edit or Add your Audience. You cannot Edit the campaign words here, you must go to Edit Campaign mode.

Click/tap Add Audience.



On the Audience page, select a Campaign from the Apply List To Text Campaign drop down.

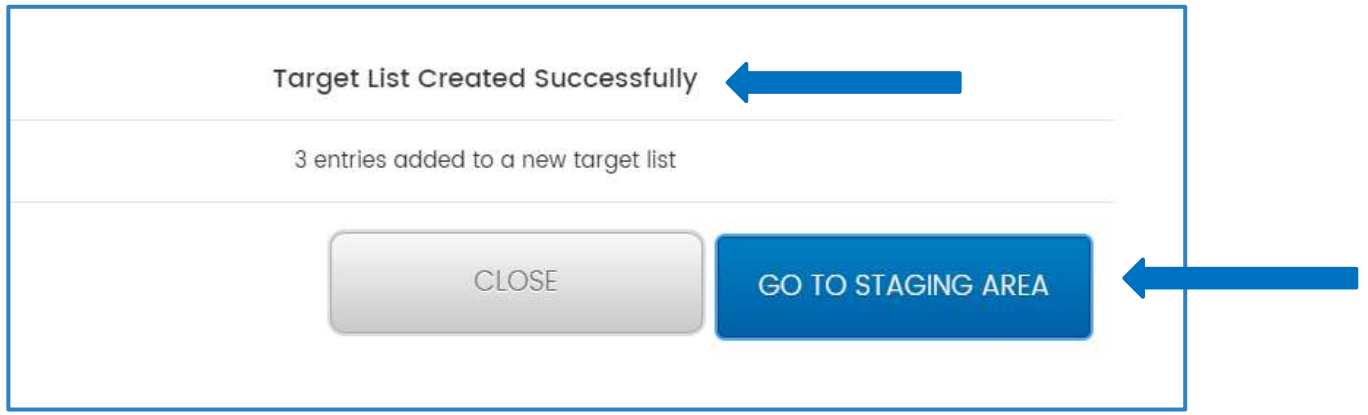
Click/tap Add List To Campaign button. Your Audience is listed below.



Note: Other options are Edit Contact, Delete Contact, and Contact Locations.

Once you add your list, you'll receive a confirmation message that Target List Created Successfully.

It will show you how many were added. Click/tap Go To Staging Area button.



In the Staging Area, the Status is now In Review.

Note: You can also See Audience and Edit Campaign.

In order to Edit a campaign, it must be unapproved first.

Click/tap Approve button.

The Status is now Approved.

You can Un-approve the campaign if needed. The only way to edit a campaign at this point is to Un-approve it.

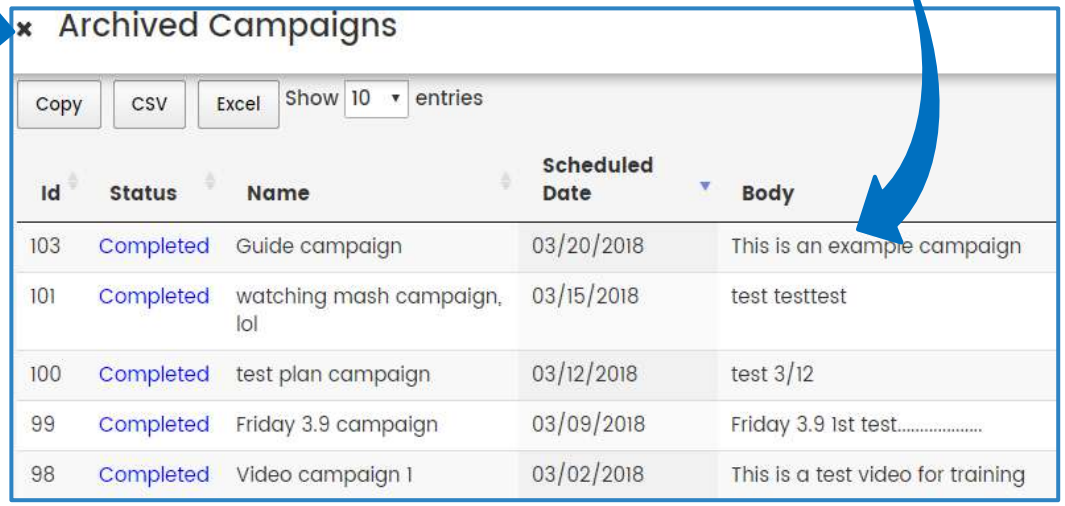
See Audience allows you to see your audience.

Test now allows you to enter a phone number to send a test campaign to.

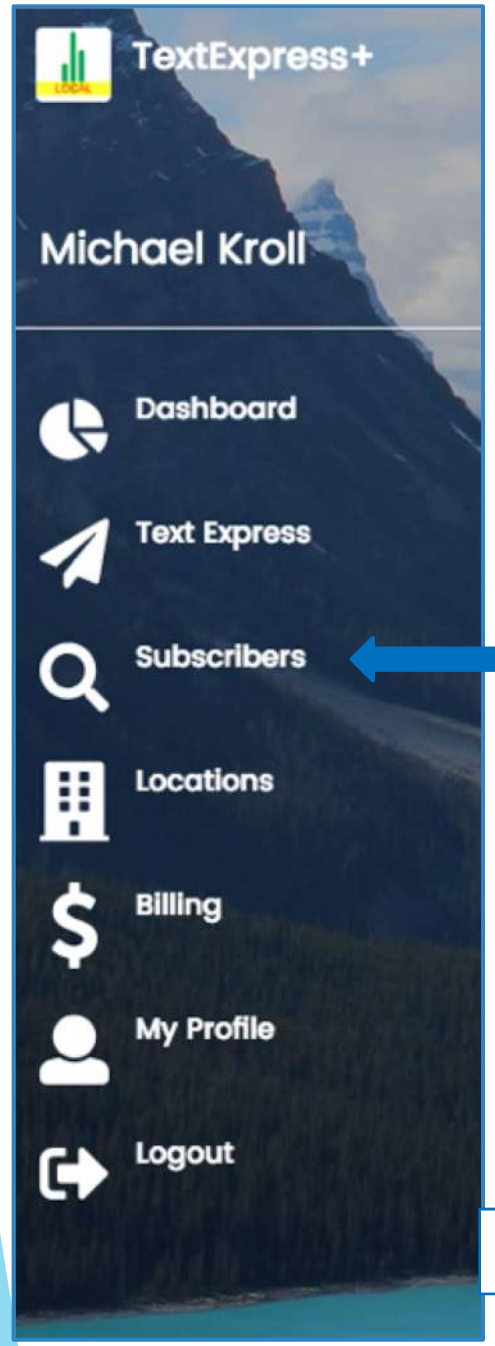
When you're satisfied with your Campaign, there is nothing left to do until it goes out at the scheduled time.

Hint: Add yourself to the campaign so you know when it is completed.

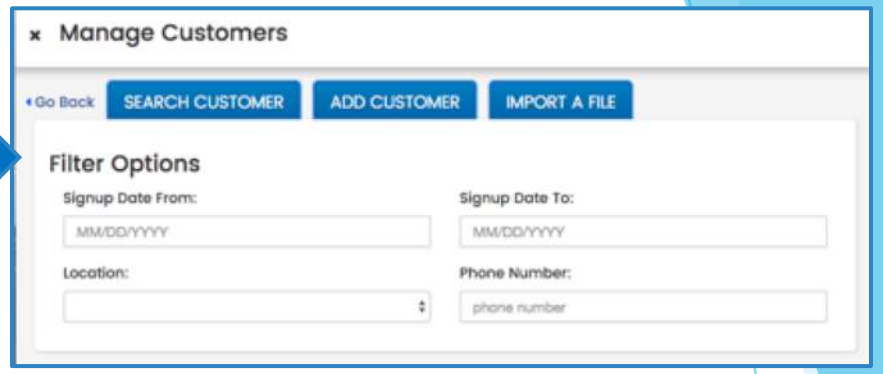
Once the Campaign is completed, the data can be viewed in Archived Campaigns.

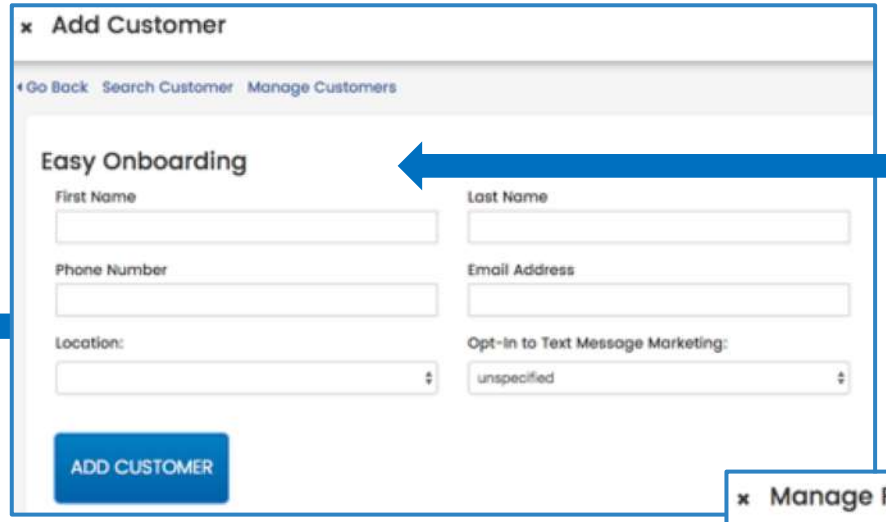


You can also Inspect the Campaign from here by selecting a campaign and clicking/tapping Inspect.

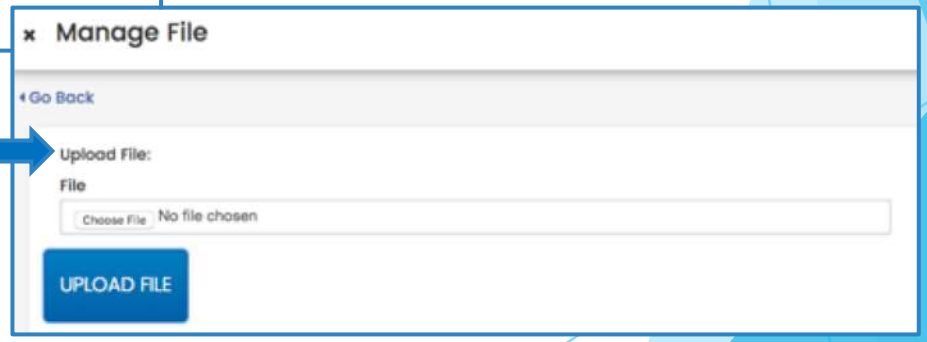


Under Subscribers you can Search Customers by Date, Location or Phone Number.





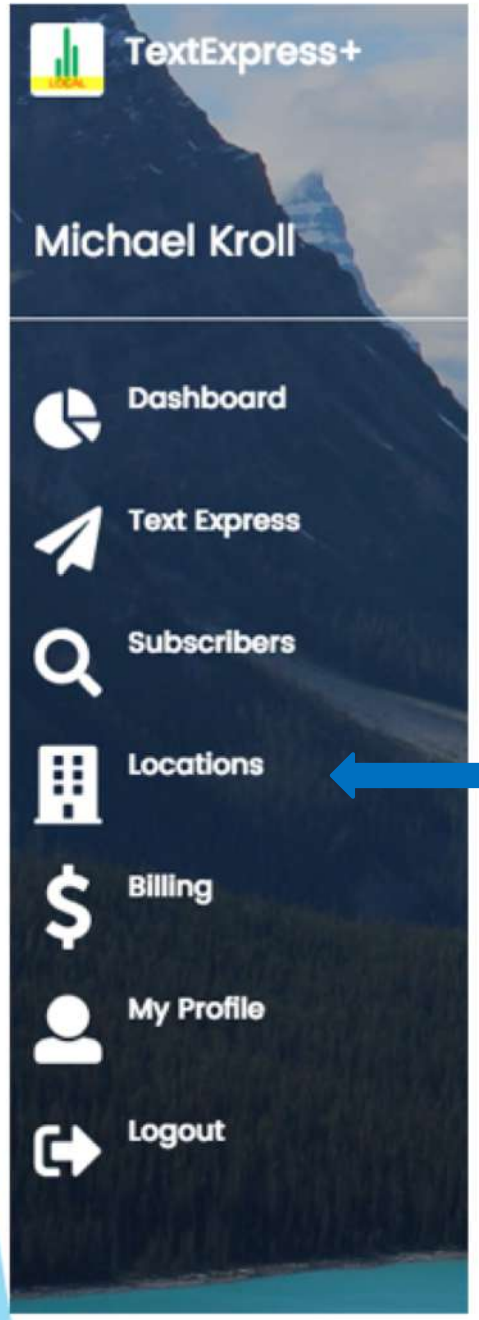
You can Add Customers within Easy Onboarding by entering First and last name, Phone, Email, Location. There is also an Opt-in drop down.



Under Manage File you can upload your customer contact file. CSV or Excel is acceptable.

Download the model file, CLICK HERE , 5000 max subscribers to be uploaded.

Here you can load an example of the file needed to upload.



Active Locations

Show 5 entries

Location Number	Name	Note
1	deerfield	
0	(none)	

Previous 1 Next

ADD NEW LOCATION

Inactive Locations

Show 5 entries

Location Number

Location Number (Cannot be changed)

1

A numeric "Store Number" or similar value that identifies the specific location to the merchant. Ideally this is a number that is meaningful to the business already and not something artificial that we come up with.

Location Name

deerfield

How the location will be displayed to the users in a transaction history as well as to the merchant in some reports. (E.g. "East Hillsboro" or "Delray")

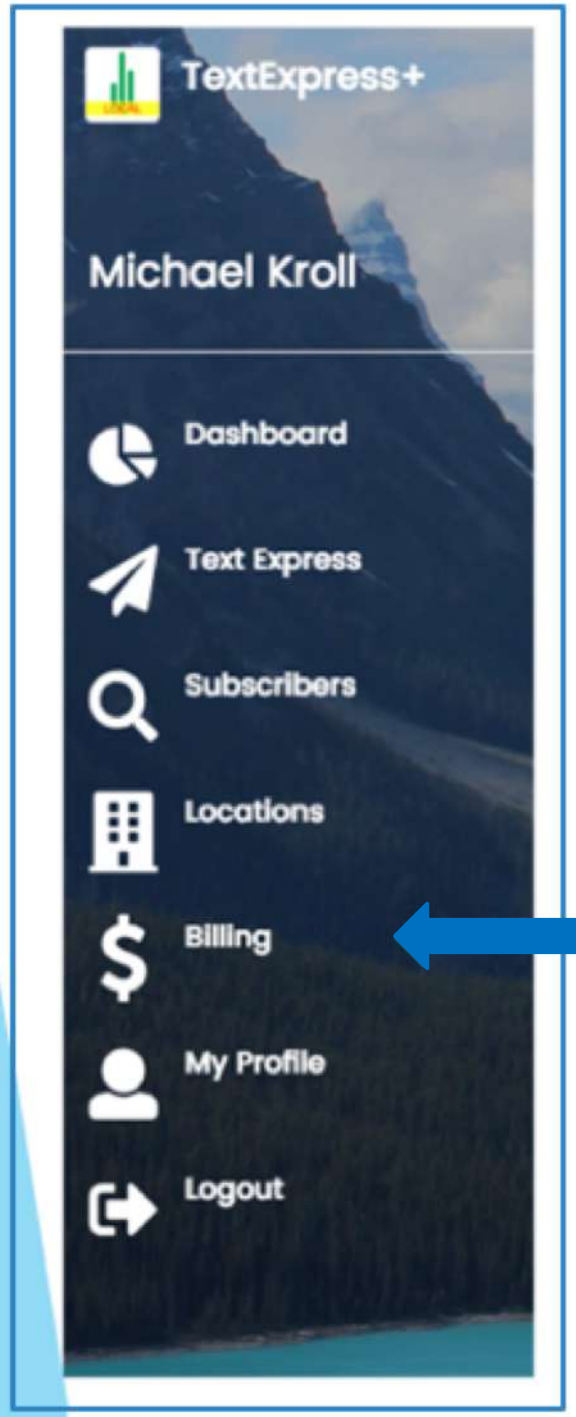
Location Notes (eg address)

DEACTIVATE LOCATION

SAVE

In Active Locations, you can add and edit locations and add how ever many you need when you have multiple locations.

You can also deactivate locations, and reactivate as needed.



Below you can see your Billing History, Successes and Failures. This data can be exported to CSV or EXCEL format.

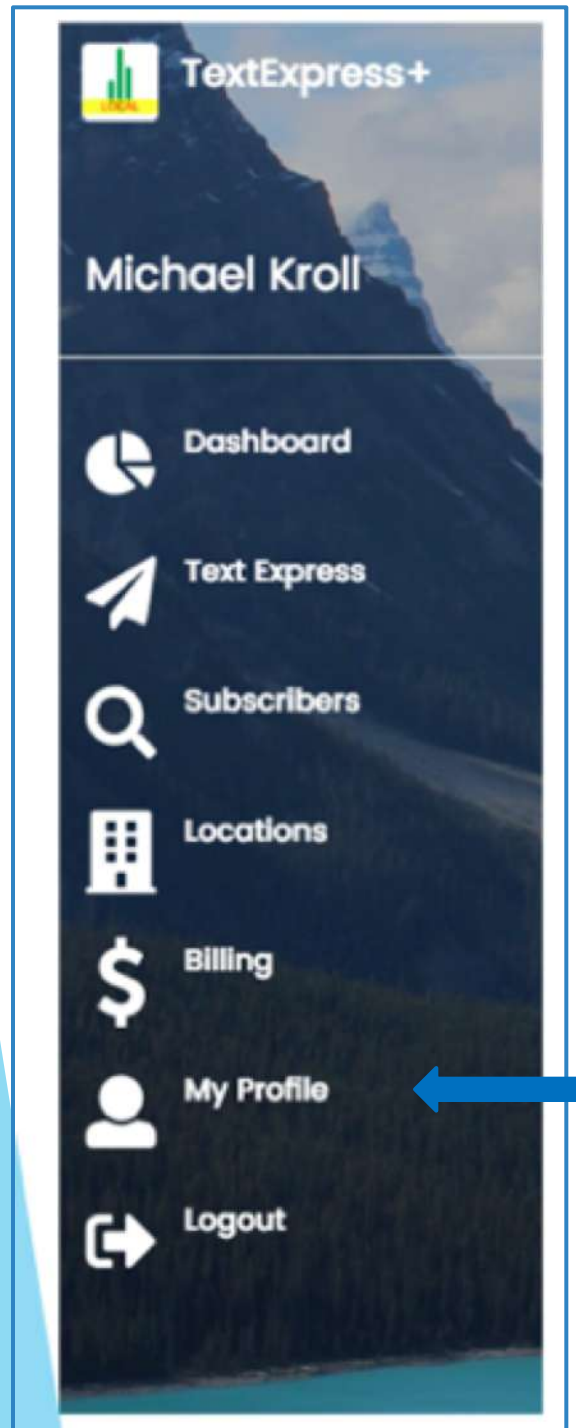
Billing History

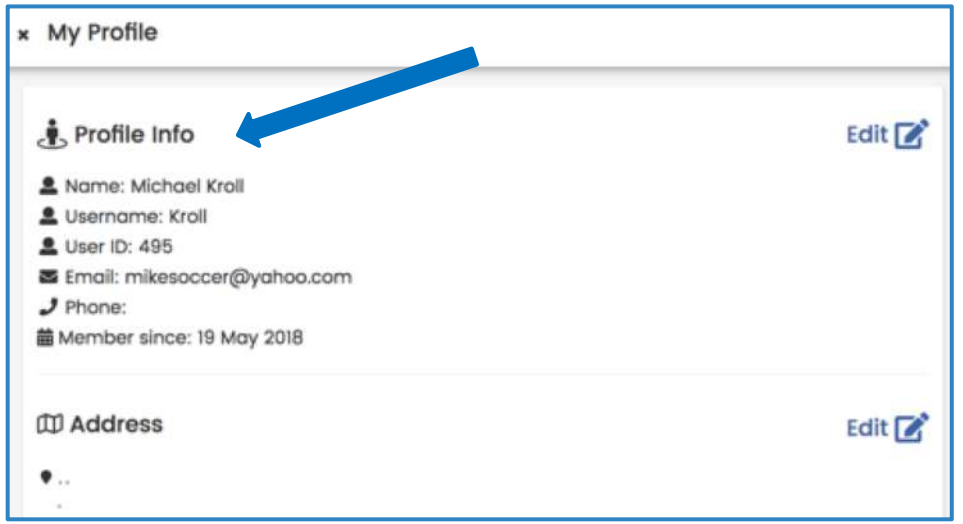
Copy CSV Excel Show 10 entries

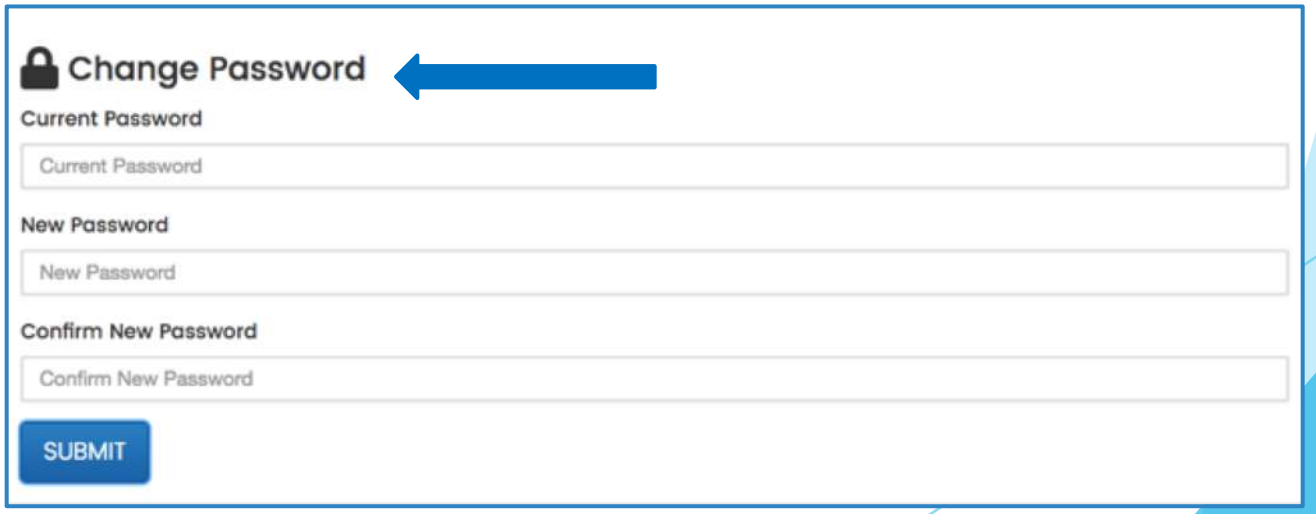
ID	Detail	Amount	Date	Note	Status
53	Initialize Card	1.00	05/19/2018	Initialize credit card	Success

Showing 1 to 1 of 1 entries

Previous 1 Next





Under My Profile you'll see Name, Username, User ID, Email, Phone, Member Since, and Address. All this is editable.

Below you can update your password at anytime.